

# Microsoft

## Exam Questions mb-300

Microsoft Dynamics 365 Unified Operations Core



**NEW QUESTION 1**

DRAG DROP - (Topic 6)

You plan environment tiers for life cycle phases.

You need to select environment tiers to use for each life cycle phase with minimal costs. Which tier should you recommend for each purpose? To answer, drag the appropriate tiers

to the correct purposes. Each tier may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Tiers**  

Tier 1

Tier 2

Tier 3

Tier 5

**Answer Area**  

| Purpose                 | Tier |
|-------------------------|------|
| Evaluation and analysis |      |
| Golden configuration    |      |
| User acceptance testing |      |

**Solution:**

Box 1: Tier 1

For evaluation and analysis use Tier 1 sandbox.

Box 2: Tier 1

For Golden Configuration use tier 1 or tier 2.

Box 3: Tier 2

Tier-2 environment: Standard Acceptance Testing – One Standard Acceptance Testing (UAT) instance is provided for the duration of the subscription. This instance is a non- production multi-box instance that customers can use for UAT, integration testing, and training. Additional sandbox/staging instances can be purchased separately as an optional add-on.

Note: User acceptance testing (UAT) can use Tiers 2-5 sandbox.

Does this meet the goal?

A. Yes

B. No

**Answer:** A

**NEW QUESTION 2**

HOTSPOT - (Topic 6)

You are planning to import trade agreement journal lines into Dynamics 365 Supply Chain Management from a Microsoft Excel workbook.

You configure the source and target mapping as shown in the table below.

| Auto-Generated | Auto Default | Source field | Staging field |
|----------------|--------------|--------------|---------------|
| No             | No           | JournalNo    | JournalNumber |
| No             | No           | ItemCode     | ItemNumber    |
| Yes            | No           | Auto         | LineNumber    |
| No             | No           | SalesPrice   | Price         |
| No             | Yes          | Default      | CurrencyCode  |

You need to validate the Excel file and the mappings.

Which field or fields originate from which sources? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

**Source**  

Fields in the Excel file

Field calculated by the system

Field calculated by the system

Field fixed to a single value

**Field**  

JournalNo, ItemCode, SalesPrice  
JournalNumber, ItemNumber  
JournalNo, ItemCode, Auto  
JournalNumber, ItemNumber, LineNumber, Price, CurrencyCode

LineNumber  
JournalNumber  
ItemNumber  
CurrencyCode

CurrencyCode  
JournalNumber  
ItemNumber  
LineNumber

**Solution:**

**Answer Area**

**Source**  

Fields in the Excel file

Field calculated by the system

Field calculated by the system

Field fixed to a single value

**Field**  

JournalNo, ItemCode, SalesPrice  
JournalNumber, ItemNumber  
JournalNo, ItemCode, Auto  
JournalNumber, ItemNumber, LineNumber, Price, CurrencyCode

LineNumber  
JournalNumber  
ItemNumber  
CurrencyCode

CurrencyCode  
JournalNumber  
ItemNumber  
LineNumber

Does this meet the goal?

A. Yes

B. No

**Answer:** A

**NEW QUESTION 3**

- (Topic 6)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the

stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. You are configuring a Dynamics 365 for Finance and Operations environment. You must set up Microsoft Excel data exports. You need to verify that the solution will result in a successful export of data to Excel. Solution: Use OAuth authentication. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

**NEW QUESTION 4**

HOTSPOT - (Topic 6)

You are a Dynamics 365 Finance system administrator.

Account managers need to use workspaces to monitor key pieces of data for customers and to navigate to forms for further actions.

You need to include workspace elements to achieve these needs.

Which design element should you use? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

| Task  | Presentation  |
|---|---|
| View the number of sales orders that took place within the past seven days for a specific group of customers. | <div><div></div><div>Tiles</div><div>Links</div><div>Favorites</div><div>FactBoxes</div></div>  |
| Provide direct access to forms commonly used by workspace users.  | <div><div></div><div>Charts</div><div>Links</div><div>Favorites</div><div>FactBoxes</div></div> |

Solution:

| Task  | Presentation  |
|---|---|
| View the number of sales orders that took place within the past seven days for a specific group of customers. | <div><div></div><div>Tiles</div><div>Links</div><div>Favorites</div><div>FactBoxes</div></div>  |
| Provide direct access to forms commonly used by workspace users.  | <div><div></div><div>Charts</div><div>Links</div><div>Favorites</div><div>FactBoxes</div></div> |

Does this meet the goal?

- A. Yes
- B. No

Answer: A

**NEW QUESTION 5**

- (Topic 6)

A company delivers seafood to retail stores.

Refrigeration trucks send temperature and distance data from internet of Things (IoT) sensors over 5G. Data is written to an API endpoint in Microsoft Azure. The Temperature and distance data are stored in Common Data Service and edited in Dynamics 365 Finance.

You create model- driven apps to visual data. The apps support online and offline modes. You must update the following:

\* The shipment information in Dynamics 365 Finance based on delivery distance and real- time temperature readings from trucks

\* The corresponding Common Data Service data with the latest shipment status You need to update the shipment information.

What should you use?

- A. Dual-write
- B. Power Automate (Flow)
- C. Azure IoT Hub

- D. Azure IoT Central
- E. Azure IoT Edge

**Answer:** A

#### NEW QUESTION 6

- (Topic 6)

A company implements Dynamics 365 Finance

The company plans to implement the Regression Suite Automation Tool (RSAT) to assist with their automated testing. The company creates test scripts and must store the scripts in a location that is accessible by RSAT.

You need to configure RSAT.

Where should you upload the test scripts?

- A. Microsoft SharePoint
- B. Microsoft Azure DevOps
- C. Document Management
- D. Common Data Service

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/rsat/rsat-overview#rsat-user-interface-overview>

#### NEW QUESTION 7

- (Topic 6)

You are implementing Dynamic 365 Finance.

Local customer service agents answer phone call from customers and vendors on invoices

and payments. All conversations with customers and vendors are recorded and documented.

You need to implement a technology to answer customer questions for invoices and payments.

- A. Dynamics 365 finance Document Routing Agent
- B. Microsoft Azure Cognitive Services Text to Speech
- C. Power Virtual Agents
- D. Dynamo 365 finance Local Agent
- E. Microsoft Azure Cognitive Services Speech to Text

**Answer:** C

#### NEW QUESTION 8

- (Topic 6)

You are a Dynamics 365 Finance system administrator.

An issue has been reported that appears to be a base Dynamics 365 bug. The system was last updated three weeks ago. Searching for the Issue by description in Lifecycle Services is not working.

You need to determine other ways to search for similar issues to help narrow down the search before opening a Microsoft ticket

What are two ways to search for a released how? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. By Application Object Tree (AOT) object name
- B. By Microsoft support ticket number
- C. By Industry
- D. Date range for release

**Answer:** AC

#### NEW QUESTION 9

- (Topic 6)

You implement Dynamic 365 Finance.

You must post a message to a Microsoft teams channel each time a write-off amount is over \$1,000 USD.

You need to determine which tools to use.

Which two tools should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Power Apps
- B. Business Events
- C. Dynamics 365 Finance workflow
- D. Power Automate

**Answer:** AD

#### NEW QUESTION 10

HOTSPOT - (Topic 5)

You need to determine the testing type for the activities.

Which testing type should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Solution:

| Testing        | Type  |  |      |            |            |            |
|----------------|---|--|------|------------|------------|------------|
| Requirement 1: | <table><tr><td></td></tr><tr><td>Unit</td></tr><tr><td>Regression</td></tr><tr><td>End to end</td></tr></table>                             |  | Unit | Regression | End to end |            |
|                |   |  |      |            |            |            |
| Unit           |   |  |      |            |            |            |
| Regression     |   |  |      |            |            |            |
| End to end     |   |  |      |            |            |            |
| Requirement 2: | <table><tr><td></td></tr><tr><td>Unit</td></tr><tr><td>Regression</td></tr><tr><td>Functional</td></tr><tr><td>End to end</td></tr></table> |  | Unit | Regression | Functional | End to end |
|                |   |  |      |            |            |            |
| Unit           |   |  |      |            |            |            |
| Regression     |   |  |      |            |            |            |
| Functional     |   |  |      |            |            |            |
| End to end     |   |  |      |            |            |            |
| Requirement 3: | <table><tr><td></td></tr><tr><td>Unit</td></tr><tr><td>Regression</td></tr><tr><td>End to end</td></tr></table>                             |  | Unit | Regression | End to end |            |
|                |   |  |      |            |            |            |
| Unit           |   |  |      |            |            |            |
| Regression     |   |  |      |            |            |            |
| End to end     |   |  |      |            |            |            |

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 11

- (Topic 5)

You must meet the requirements for frequently asked Questions (FAQs).

Which two features are required? Each correct answer presents part of the solution. NOTE: Cacti correct selection is worth one point.

- A. Power Apps app
- B. Remote assist
- C. Power Virtual Agents
- D. Microsoft Dataverse
- E. Azure Data Lake

Answer: AC

NEW QUESTION 12

- (Topic 6)

You set up security roles for the users in a company. You must use standard security roles when possible. You need to identify the standard security roles.

Which of the following can you assign to a user as a standard security role?

- A. Accounting manager
- B. Alliance manager
- C. Developer
- D. Business development manager

Answer: A

NEW QUESTION 13

HOTSPOT - (Topic 6)

You need to integrate Dynamics 365 Finance data entities with other data stores.

Which integration technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



## Answer Area

| Data stores                          | Integration technology  |
|--------------------------------------|---|
| Microsoft Office                     | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Dynamics 365 mobile app              | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Interactive file-based import/export | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Recurring files                      | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Recurring queues                     | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |

**Solution:**

## Answer Area

| Data stores                          | Integration technology  |
|--------------------------------------|---|
| Microsoft Office                     | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Dynamics 365 mobile app              | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Interactive file-based import/export | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Recurring files                      | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |
| Recurring queues                     | <div>▼</div> <div>Custom Service<br/>Data Management Pipeline<br/>Dual-write<br/>OData APIs</div> |

Does this meet the goal?

- A. Yes
- B. No

**Answer:** A

## NEW QUESTION 14

- (Topic 6)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are developing a file-based integration to Dynamics 365 for Finance and Operations. Microsoft Excel files with 15,000 or more records need to be imported into the system

periodically by individual users. The records need to be imported in full within a 5-minute approved window.

You need to determine how to accomplish the import into the system. Solution: Import the data by using the Excel Add-in.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

References:  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/integration-overview>  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/data-management-api>

NEW QUESTION 15

- (Topic 6)  
You are implement Dynamic 365 Finance and Dynamics 365 supply Chain Management.  
Items must be migrated from a legacy system. Units of measure must be present in Dynamics 365 Finance and Dynamic 365 Supply Chain management before the items can be loaded.  
You need to import units of measure. Which entity category should you use?

- A. Transaction
- B. Master
- C. Reference
- D. Parameter

Answer: C

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/data-entities>

NEW QUESTION 16

HOTSPOT - (Topic 6)  
A company uses May 1 as the start of its fiscal year.  
The company’s management needs to define fiscal calendars and date intervals for financial activities and financial reporting.  
You need to set up fiscal calendars and date intervals and understand how they are used in financial accounting.  
Which of the following attributes or purposes does each of the data configurations have? To answer, select the appropriate configuration in the answer area.  
NOTE: Each correct selection is worth one point.

Date configurations

Fiscal calendar

Date interval

Attributes

Is an optional setup

Is a mandatory setup

Is company specific

Contains only one fiscal year

Is an optional setup

Is a mandatory setup

Used by one legal entity only

Can cross different fiscal calendars

Date configurations

Fiscal calendar

Date interval

Purposes

Sales calendar

Fixed asset calendar

Warehouse calendar

Procurement calendar

Easy date range selection

Mark a date range for journal adjustments

Mark a date for financial auditing

Limit posting date range

Solution:

References:  
<https://docs.microsoft.com/en-us/dynamics365/unified-operations/financials/budgeting/fiscal-calendars-fiscal-years-periods>

Does this meet the goal?

- A. Yes
- B. No

Answer: A

**NEW QUESTION 17**

HOTSPOT - (Topic 6)

A company sets up a data package to import data by using the data management framework. You have the following data entity sequence.

Definition group entity sequence

| Entity                    | Execution unit ↑ | Level in execution unit | Sequence in level | Fail level on error      | Fail execution u...      |
|---------------------------|------------------|-------------------------|-------------------|--------------------------|--------------------------|
| Sales tax codes           | 1                | 1                       | 1                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax code values     | 1                | 1                       | 2                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax code limits     | 1                | 1                       | 3                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax groups          | 1                | 1                       | 4                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax group details   | 1                | 1                       | 5                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax item groups     | 1                | 1                       | 6                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax exempt numbers  | 2                | 1                       | 1                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax exempt code     | 3                | 1                       | 1                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Sales tax reporting codes | 4                | 1                       | 1                 | <input type="checkbox"/> | <input type="checkbox"/> |

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic. NOTE: Each selection is worth one point.

Which data entity will be imported first?

Sales tax item groups  
Sales tax code values  
Sales tax reporting codes  
Sales tax groups

What data entities will start the importing process immediately after the data package is submitted for execution?

All entities in the list  
Sales tax codes, sales tax groups, and sales tax item groups only  
Sales tax codes, sales tax exempt number, sales tax exempt code, and sales tax reporting codes only  
Sales tax codes, sales tax code values, sales tax code limits, sales tax groups, sales tax group details, and sales tax item groups

**Solution:**

References:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/data-entities/data-entities-data-packages?toc=/fin-and-ops/toc.json#import>

Does this meet the goal?

- A. Yes  
B. No

**Answer: A**

**NEW QUESTION 18**

DRAG DROP - (Topic 6)

A multinational company has many legal entities and a complex organizational structure.

The management of the company wants to set up an organizational hierarchy to help improve efficiency.

You need to help create the organizational hierarchy.

In which order should you recommend that actions be performed to create an organizational hierarchy? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

• • • • •

**Actions**

Add organizations to the hierarchy

Assign a hierarchy purpose

Create organizations

Create a hierarchy

Plan the organizational model

**Answer Area**

>

<

↑

↓

**Solution:**

References:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/fin-and-ops/organization-administration/tasks/create-organization-hierarchy>

Does this meet the goal?

- A. Yes



B. No

**Answer:** A

**NEW QUESTION 19**

- (Topic 6)

A company implements Dynamics 365 for Finance and Operations.  
You have a requirement that the component data for address structure in the system be available in Portuguese (Brazil).  
You need to provide address and contact information purpose with translation. What should you do?

- A. Under Organization administration, on the Global addresses tab, enter the appropriate translation value in the translations form
- B. In User options, set the language preference to Portuguese pt-BR and enter addresses for customers and vendors
- C. Upload files to Dynamics 365 Translation Services (DTS) for conversion
- D. Apply return from Dynamics 365 Translation Services (DTS) to the system by submitting a support ticket

**Answer:** A

**NEW QUESTION 20**

- (Topic 6)

A company plans to implement the case management feature of Dynamics 365 for Finance and Operations. You need to describe the scenarios in which you should use the case management tool. Which three scenarios should be used? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Since case activities can be assigned to different people, a case can use workflow.
- B. Although the sales module already has return-order functionality, case management is still used for customer returns and claims.
- C. Knowledge articles used by case management are associated with specific functional modules.
- D. A human resources generalist can use the case management tool to track employee interactions, even though the department stores confidential information about employees.
- E. A case can be used to track both external and internal issues.

**Answer:** CDE

**Explanation:**

References:  
<https://docs.microsoft.com/en-us/dynamics365/unified-operations/fin-and-ops/organization-administration/cases>

**NEW QUESTION 21**

- (Topic 6)

A company needs to be able to search for given addresses and remove all personally identifiable information about vendors, customers, and employees who might be in their system. You need to identify a tool to quickly accomplish this.  
Which tool should you use?

- A. Person search report
- B. Global search reporting
- C. GDPR request
- D. Asset classification

**Answer:** A

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-gb/dynamics365/get-started/gdpr/> <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/gdpr/gdpr-guide>

**NEW QUESTION 22**

DRAG DROP - (Topic 6)

You are the security administrator for a company that uses Dynamics 365 Finance. The company requires the following:

- UserA must be restricted from deleting customer records.
- UserA must be able to create new customer records and edit existing records.
- UserB must be able to manage retail assortments business processes.

You must use the principle of least privilege when assigning user security. You must use existing security functionality.  
You need to select the security components to implement the security requirements. Which security components should you use? To answer, drag the appropriate security components to the correct security requirements. Each security component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

| Security components | Answer Area |
|---------------------|-------------|
| duty                |             |
| permission          |             |
| privilege           |             |
| role                |             |

| Security requirement                                | Security component |
|---|--------------------|
| Configure UserA's access level to customer records. |                    |
| Enable UserB to manage retail assortments.          |                    |

**Solution:**

Security components

duty

permission

privilege

role

Answer Area

Security requirement

Configure UserA's access level to customer records.

Enable UserB to manage retail assortments.

Security component

privilege

duty

Does this meet the goal?

- A. Yes
- B. No

Answer: A

**NEW QUESTION 23**

DRAG DROP - (Topic 6)

A company implements Dynamics 365 Commerce. An employee must be able to do the following: Perform cash- and-carry transactions.

Read customer- submitted product reviews. Create a continuity order.

You need to select the application to use for each role.

Which application should you select for the roles? To answer, drag the appropriate application to the correct roles. Each application may the used once, more than once, or not at all. You may need to drag bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Applications

Dynamics 365 headquarters

Point-of-sale

E-commerce

Answer Area

Role

Perform cash-and-carry transactions.

Read customer-submitted product reviews.

Create a continuity order.

Application

Application

Application

Application

Solution:

Applications

Dynamics 365 headquarters

Point-of-sale

E-commerce

Answer Area

Role

Perform cash-and-carry transactions.

Read customer-submitted product reviews.

Create a continuity order.

Application

Point-of-sale

Dynamics 365 headquarters

E-commerce

Does this meet the goal?

- A. Yes
- B. No

Answer: A

**NEW QUESTION 24**

- (Topic 6)

You are a Dynamics 365 for Finance and Operations system administrator.

You have 50 identified purchase order numbers that are not used in the system and are not being recycled. Why they are missing is unknown. Purchasing operations is currently operating around the clock and no downtime can occur.

You need to use the missing numbers in the system. What should you do?

- A. Run the Number sequence wizard for the purchase order number sequence.
- B. Change the number sequence to manual, then manually assign the number sequences to the new purchase orders.
- C. Change the number sequence to continuous and create the new purchase orders.
- D. Run Automatic cleanup of number sequence and create the new purchase orders.
- E. Change the number sequence to non-continuous and create the new purchase orders.

Answer: D

**NEW QUESTION 25**

- (Topic 6)

A company is preparing for go-live with Dynamics 365 Finance. The company plans to test the sales order process.

You need to ensure that a delivery note is generated for each sales order created. What should you use?

- A. Chain test case
- B. Derived test case
- C. SysTest
- D. Data task automation

Answer: B

#### NEW QUESTION 26

FILL IN THE BLANK - (Topic 6)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution. Determine whether the solution meets the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company is implementing Dynamics 365 Finance. The company has two legal entities in two different regions requiring separate tenants. CompanyA and CompanyB are both implementing Dynamics 365 Finance as separate implementation teams in a staggered approach.

CompanyA and CompanyB want to ensure that assets are accessible across the companies and to Microsoft but will not be publicly accessible to other companies.

You need to determine how to set up and configure assets to the Lifecycle Services (LCS) Asset library.

Solution: Create a shared asset library in LCS. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

#### NEW QUESTION 27

- (Topic 6)

You are asked to trigger a Power Automate flow for an approval for a business process that is not in the business events list.

You need to trigger the Power Automate flow without any code.

What are two possible ways to trigger the Power Automate workflow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. from a due date alert
- B. from a change-based alert
- C. from a component in the Dynamics 365 Finance Workflow Designer
- D. from an application business event
- E. from a user's personalization functionality

**Answer:** AB

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365> <https://dynamics-tips.com/how-to-use-alerts-d365-finance-and-operations/>

#### NEW QUESTION 28

- (Topic 1)

You need to trigger a Flow when a technical service order request is created.

Which three objects can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Work items
- B. Change-based alerts
- C. Business Events
- D. External feeds
- E. Workflow

**Answer:** BCD

#### NEW QUESTION 29

- (Topic 1)

You need to connect the Excel instance to the Relecloud production instance. What should you do?

- A. Set the server URL to Microsoft.Dynamics.Platform.Integration.Office.UrlViewerApplet.
- B. Set the server URL to <https://relecloud-prod.operations.dynamics.com>.
- C. Set the App Correlation ID to <https://relecloud-prod.operations.dynamics.com>.
- D. Set the App Correlation ID to the App Id in the Dynamics 365 Office App Parameters.

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/unified-operations/dev-itpro/office-integration/use-excel-add-in>

#### NEW QUESTION 30

- (Topic 1)

You need to configure the system for account representatives.

Which two actions should you perform? Each correct answer presents a partial solution. NOTE: Each correct selection is worth one point.

- A. Recreate the job alert as a change-based alert.
- B. Enable change-based alerts.
- C. Increase the batch job running frequency.
- D. Specify the batch server for the alert notifications job.

**Answer:** AC

**NEW QUESTION 31**

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