Salesforce

Exam Questions User-Experience-Designer

Salesforce Certified User Experience Designer

NEW QUESTION 1
What should a UX Designer use to design responsively within the Salesforce Lightning Design System (SLDS)?

A. JavaScript
B. Material Design
C. Lattice System
D. Grid System

Answer: D

NEW QUESTION 2
The UX Designer at Cloud Kicks is asked to make the website size and content adapt to the screensize, platform and orientation.
Which design should the design use?

A. Responsive
B. Refactored
C. Reactive
D. Proactive

Answer: A

NEW QUESTION 3
Cloud kicks has identified that its users are having difficulty figuring out where to look on a web page due to the number of design elements.
Which three considerations should be made to improve the visual hierarchy of the page? Choose 3 answers

A. Grouping proximity and common regions
B. Scale using relative size to signal importance
C. Continuity keep all typeface the same size
D. Proportion, keep all element a similar size
E. Color and contract, saturation between theelements

Answer: ABE

NEW QUESTION 4
What would it mean for the user when designing perceivable content?

A. The content should only be visible.
B. The content should not be visible to allsenses.
C. The content should not be visible to all senses.
D. The content should only be audible.

Answer: A

NEW QUESTION 5
Cloud Kicks wants to represent stages for opportunities within the sales process.
Which Salesforce Lightning Designing System (SLDS) component should be recommended?

A. Scoped Tabs
B. Activity Timeline
C. Progress indicator
D. Path

Answer: C

NEW QUESTION 6
During our interview, a UX designer discovers that the most common daily task for the user is to view and commonly view reports using the global search bar for:

A. Make the global search bar bigger on every page
B. Update the homepage with access to commonly used reports
C. Add the daily task component to the homepage
D. Create the mind board to communicate the visual style of the UI

Answer: A

NEW QUESTION 7
Users from a small group within a Sales team have complained about an object that is often used only by team that has not been added to their Lightning app. Due to the small volume of users, the administrator is not considering creating a new app for them.
Which two Salesforce feature should be suggested to improve the end-user experience? Choose 2 answers

A. Favorite the often-used object.
B. Add the object's related list to the Home page.
C. Personalize the navigation bar.
D. Create a custom component on a Dashboard.

Answer:

CD

NEW QUESTION 8
A UX designer is creating a customer to-dolist component to replace the standard salesforce one. Their developer is using a parent child lighting web component (LWC) structure to build the component, creating a parent component for the list and single repeated child component for each to do item with in list which to impact of the LWCs shadow DOM should be consider when designing or developing the style sheets for these components

A. Any needed salesforce lighting design system (SLDS) classes and styles must be imported into both the parents listand child items
B. the css styles defined in the parent list component are not shared with child items
C. any custom styles shared between the list and child items should be imported from a shared css file
D. the css style defined in the parent list component are inherited by child item

Answer: AB

NEW QUESTION 9
Cloud Kicks's development team is working on the build of a new custom component using VS Code. They often have new CSS dasses and properties conflicting with the Salesforce Lightning Design System (SLDS).
What should simplify working with SLDS in Lightning Components?

A. Salesforce Developer Console should be used instead
B. SLDS Validator extension for VS Code
C. Install SLDS creatorfrom AppExchange
D. Keep the SLDS Stylesheet open for reference

Answer: C

NEW QUESTION 10
A UX Designer at Cloud Kicks (CK) recommends a Salesforce Console application for CK's service representatives.
The service representatives work on multiple support cases hour, accessing them viaqueues, calls, or live chat. Which console navigation feature would NOT be relevant to the designer recommendation?

A. More than one detail item can be open at a time.
B. Multiple subtabs can be beneath a single parent record.
C. A split list of recordsand individual record detail can see on the same screen.
D. Service representatives with lower resolution monitors will have a better user experience.

Answer: B

NEW QUESTION 11
Which two resource of the Salesforce Lightning Design System (SLDS) could be used to make custom application look, act,and sound like Salesforce?
Choose 2 answers

A. Full functional components
B. Blueprints and tokens
C. In-App Guidance
D. Guidelines for voice and tone

Answer: AB

NEW QUESTION 12
In which two ways could the usability of accordion elements be improved in a mobile environment? Choose 2 answers

A. Include persistent headings.
B. Nest an accordion inside of another
C. Use the ''back'' browser button to collapse content
D. Only allow users to open one selection at a time.

Answer: BD

NEW QUESTION 13
W UX wants to customer the end user's Salesforce app experience.
Which two administrator capabilities should be used for mobile navigation menu setup? Choose 2 answers

A. Tab visibility is dependent on the location of the user.Different menu configurations can be set for different types of users.
B. Navigation items are configure in the Salesforce Navigation Setup mode.
C. Visualforce pages and Lightning pages can be included

Answer: AC

NEW QUESTION 14
Universal Containers (UC) operates worldwide with offices in more than 100 regions in 10 different countries role hierarchy to control data visibility. In the new fiscal year, UC is planned toreorganize the roles and reassign accounts owners. Which two points should an architect consider in this situation?
Which two point should an Architect consider in this situation? Choose 2 answers

A. Using a temporary parking lot account to improveperformance.
B. Changing complex role hierarchy can cause a high level of sharing recalculation.

C. Restricting the organization-sharing configurations to private.
D. Replacing Account records ownerships massively can cause data skew.

Answer: BD

NEW QUESTION 15
Cloud kicks is planning its einstein Bot implementation and has identifiedcommon issues the Bot can resolve.
CK has determined that extensive technical planning is needed for bot effectiveness and customer satisfaction

A. Training and support for planning
B. user interface planning
C. deboarding planning
D. voice and tone planning

Answer: B

NEW QUESTION 16
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