PMI

Exam Questions PMI-PBA

PMI Professional in Business Analysis (PMI-PBA)

NEW QUESTION 1
A company has launched a new online sales application and engaged a focus group to test how quickly the customer could place an order. The focus group also provided feedback on their satisfaction.
Which metrics tool should the business analyst use to record the results?

A. Focus group
B. Business completion
C. Sales and marketing
D. Customer

Answer: D

NEW QUESTION 2
When faced with a tight timeline, the project sponsor suggests that the project team start development without creating traceability artifacts What should the business analyst do?

A. Start development activities without traceability items.
B. Explain the value of requirements traceability.
C. Negotiate for a quick approval of a reduced set of traceability artifacts.
D. Eliminate traceability activities for the project.

Answer: B

NEW QUESTION 3
A business analyst in organization Y is assigned to elicit requirements in a project within a defined timeline. The business analyst has identified and invited key stakeholders to a requirements workshop.
However, the stakeholders are not giving clear and concise requirements; their opinions about requirements are changing and conflicting with each other in the meeting. In the end. the business analyst could not elicit and define the requirements and therefore adjourned the meeting.
Which tool or technique could have been used by business analyst to avoid this situation?

A. Prototyping
B. Decision tree
C. Document analysis
D. Surveys

Answer: A

NEW QUESTION 4
A company is awarded a contract to design and build a custom product. The contract references a detailed technical specification. What is the best action to take to ensure the design meets customer
requirements?

A. Conduct a one-on-one interview with each member of the technical team to ensure that they understand the customers specification.
B. Develop a test plan to verify that the product meets the performance requirements in the technical specification.
C. Create a system requirements verification matrix to trace the design to the technical requirements and include verification methods.
D. Generate a design package for the product and ask the customer to verify that the design meets his or her technical needs.

Answer: B

NEW QUESTION 5
When managing a product backlog, which statement best describes how to determine the value of backlog items?

A. The stakeholders provide input about backlog value when the item is first identified.
B. The stakeholders do not typically play a major role.
C. The stakeholders provide recommendations with the product owner having the final say.
D. The stakeholders follow the value-ranking criteria.

Answer: C

NEW QUESTION 6
After several meetings with different groups of users, a business analyst has gathered the requirements for a large IT project Now, the business analyst needs to document those requirements in a way that is clearly understood by the development team and provides enough information to check if the requirement has been met.
Which of the following would work best in this case?

A. Flow chart
B. Prototyping
C. User steles
D. Functional specifications

Answer: C

NEW QUESTION 7
The business analyst has worked with the stakeholders to capture their views of organizational improvement for the company. It would be best to align these with the:

A. requirements traceability matrix
B. vision/scope document
C. work breakdown structure
D. project charter

Answer: B

NEW QUESTION 8
The stakeholders for a newly approved project are subject matter experts who are very knowledgeable in the client's business and will provide the project requirements. The project team scheduled separate sessions with each subject matter expert to identify and prioritize the requirements.
Which technique is being used?

A. Delphi technique
B. Idea and mind mapping
C. Workshop sessions
D. Brainstorming

Answer: C

NEW QUESTION 9
A business analyst needs to estimate the effort associated with project requirements. However, the lack of detail is concerning. What technique could the business analyst use to help alleviate this concern?

A. Context diagram
B. Decomposition model
C. Swimlane diagram
D. Business analysis work plan

Answer: B

NEW QUESTION 10
Which tool is the most appropriate to aid in development of measurable and actionable requirements for a new project?

A. Use case diagram
B. Activity-on-node diagram
C. Network diagram
D. Entity relationship diagram

Answer: A

NEW QUESTION 11
A business analysis team has collected the mam business requirements from the major stakeholders of a project. The team wants to be sure that each stakeholder has a clear understanding of the areas of analysis that will be in scope.
Which model should the team employ to ensure the most effective representation of analysis boundary?

A. Entity relationship diagram
B. Context diagram
C. Data flow diagram
D. State diagram

Answer: B

NEW QUESTION 12
Projects have been managed well and completed on schedule and on budget. However, successful completion of the projects has not improved the company's performance and profitability.
Which of the following should have been implemented to ensure that the projects would improve the company's performance and profitability?

A. A risk plan
B. A review with appropriate stakeholders
C. A project management plan
D. A strategies and goals analysis

Answer: D

NEW QUESTION 13
A company wants to procure a tool to improve customer satisfaction and loyalty. Which of the following documents would provide basis for analyzing vendor products?

A. Project charter
B. Business case
C. Survey
D. Storyboard

Answer: C

NEW QUESTION 14

A business analyst has started a project for a system enhancement. In order to determine how the requirements will be approved, the business analyst schedules a meeting with the stakeholders to discuss the proposed approval process.
Which measure of effective decision making allows the business analyst to finalize the process for requirement approval?

A. The requirements approval process is documented.
B. The requirements verification process is documented
C. The requirements elicitation process is documented.
D. The requirements validation process is documented.

Answer: A

NEW QUESTION 15
During validation of a project solution, the business analyst discovers that a requirement has been altered. Instead of placing the company logo in the upper-left corner of the window, it is displayed in the upper-right corner. When the business analyst asks the developer about the change, the developer says that one of the stakeholders asked directly for the change.
Which corrective action should the business analyst take?

A. Discuss the change in the next stakeholder meeting.
B. Ask the developer to correct the logo as stated in the requirement.
C. Confront the stakeholder that requested the change.
D. Follow the change control process as defined in the business analysis plan.

Answer: D

NEW QUESTION 16
A business analyst has received a test result report that shows evidence of defective functionality. The business analyst checks the test result again and verifies that the functionality behaves according to the requirements.
At this point, the business analyst should first:

A. let the users decide if the test result is acceptable.
B. ask the tester to perform the test again.
C. change the requirement according to the test result.
D. verify that the test case is incorrect.

Answer: D

NEW QUESTION 17
What is a standardized, effective, and efficient way to manage changes to project documentation?

A. A configuration management system
B. A change control board
C. A requirements traceability matrix
D. A configuration verification and audit system

Answer: A

NEW QUESTION 18
A business analysl is working on a project to implement a new call management system for a help desk. They expected the average time interval to answer a call to decrease over time, but the interval has increased instead.
Which technique should the business analyst use to investigate the problem?

A. Root cause analysis
B. Interviews
C. Observation
D. Process modeling

Answer: A

NEW QUESTION 19
A financial company deployed a new online product lo Iheir customers to invest in the stock market. The company notices a problem regarding financial calculations and starts the problem analysis. The company discovers that the new rules for taxes and fees were not implemented.
This problem could have been avoided by:

A. involving a business analyst during all phases of system development.
B. implementing an automated Issue tracking system to facilitate the tracing of defects to the requirements.
C. using a table that shows each applicable business rule with the implemented functional requirement.
D. rolling back the operations using a contingency process in order to avoid loss and client dissatisfaction.

Answer: C

NEW QUESTION 20
A business analyst is trying to determine which analysis technique will be best suited to elicit information from a large number of users in a short period of time.
Which elicitation technique is best suited for this purpose?

A. Group brainstorming
B. Facilitated workshop
C. Questionnaire

D. Ongoing observation

Answer: C

NEW QUESTION 21
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