Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

NEW QUESTION 1
- (Exam Topic 1)
You need to create the FAQ solution content What should you do first?

A. Al Builder
B. Suggest topics
C. Automate
D. Trigger phrases

Answer: B

Explanation:
You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.
- Import Suggested Topics from FAQ webpage.
- Add a topic.
- Enable the topics Reference:

https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx

NEW QUESTION 2
- (Exam Topic 1)
You need to design the guest check-in solution.
Which technologies should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.
You need to design the guest check-in solution.

Answer Area

Requirement	Technology
Develop the base check-in solution.	Xamarin app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets

Solution:
Canvas app,
Power Apps mobile app
https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/offline-apps

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 3
- (Exam Topic 2)
You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.
What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

- Deploy a patch with the changes made from the current solution.
- Deploy a full copy of the new solution with the changes using the upgrade option.
- Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

- Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.
- Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.
- Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Solution:
Box 1: Deploy a patch with the changes made from the current solution. Scenario:
The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.
Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using
service accounts.
Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.
Note:
Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.
Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions

Does this meet the goal?

A. Yes
B. No

Answer: A

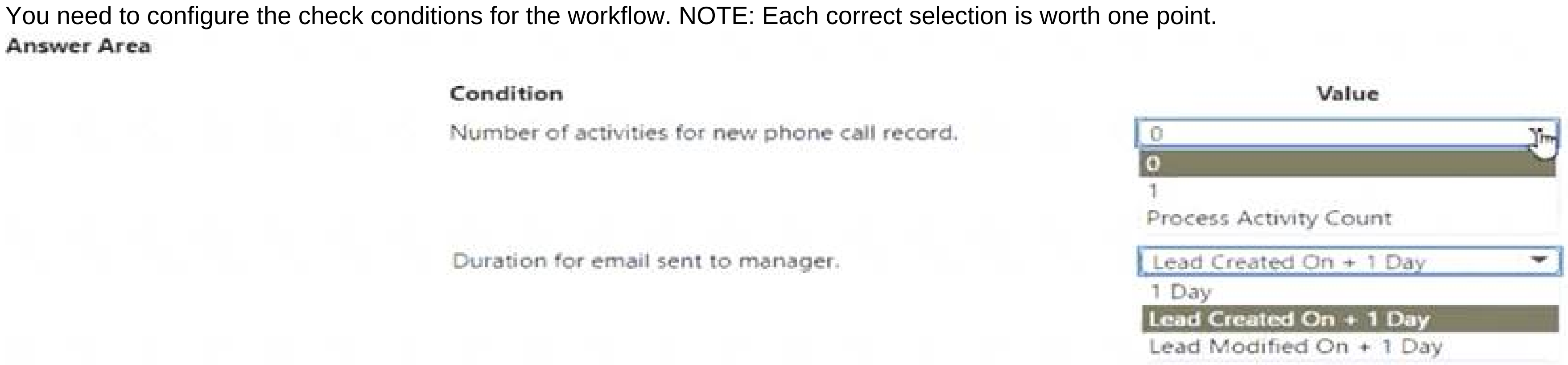
NEW QUESTION 4
- (Exam Topic 3)
You are developing a canvas app.
You need to apply business rules to the app without writing code.
Which three actions can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Validate data and show error messages.B Enable or disable fields.
B. Set field requirement levels.
C. Set field values.
D. Show or hide fields

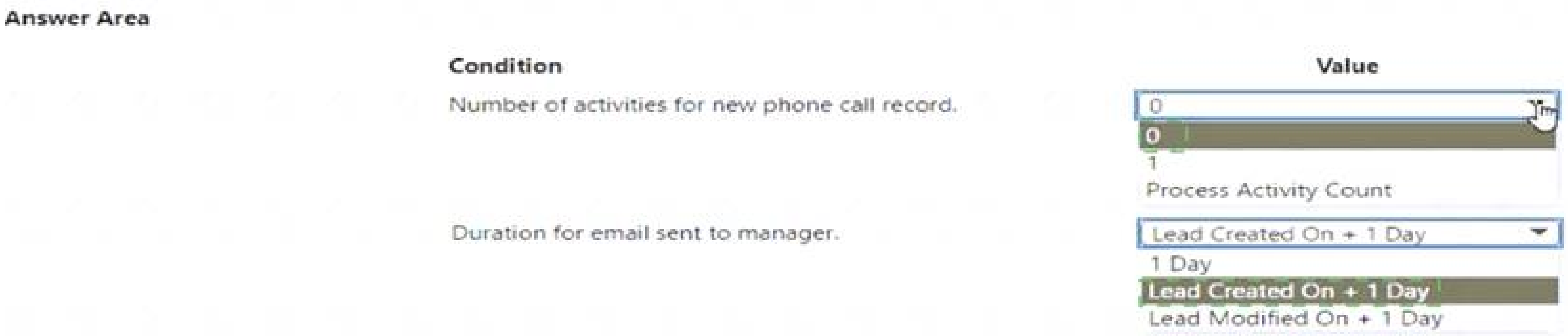
Answer: ACD

Explanation:
The following actions are not available on Canvas apps:
- Show or hide columns
- Enable or disable columns
- Create business recommendations based on business intelligence Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule

NEW QUESTION 5
- (Exam Topic 3)
A company has a Power Apps app.
The app must meet the following requirements:
• Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
• An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.
You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.



Solution:



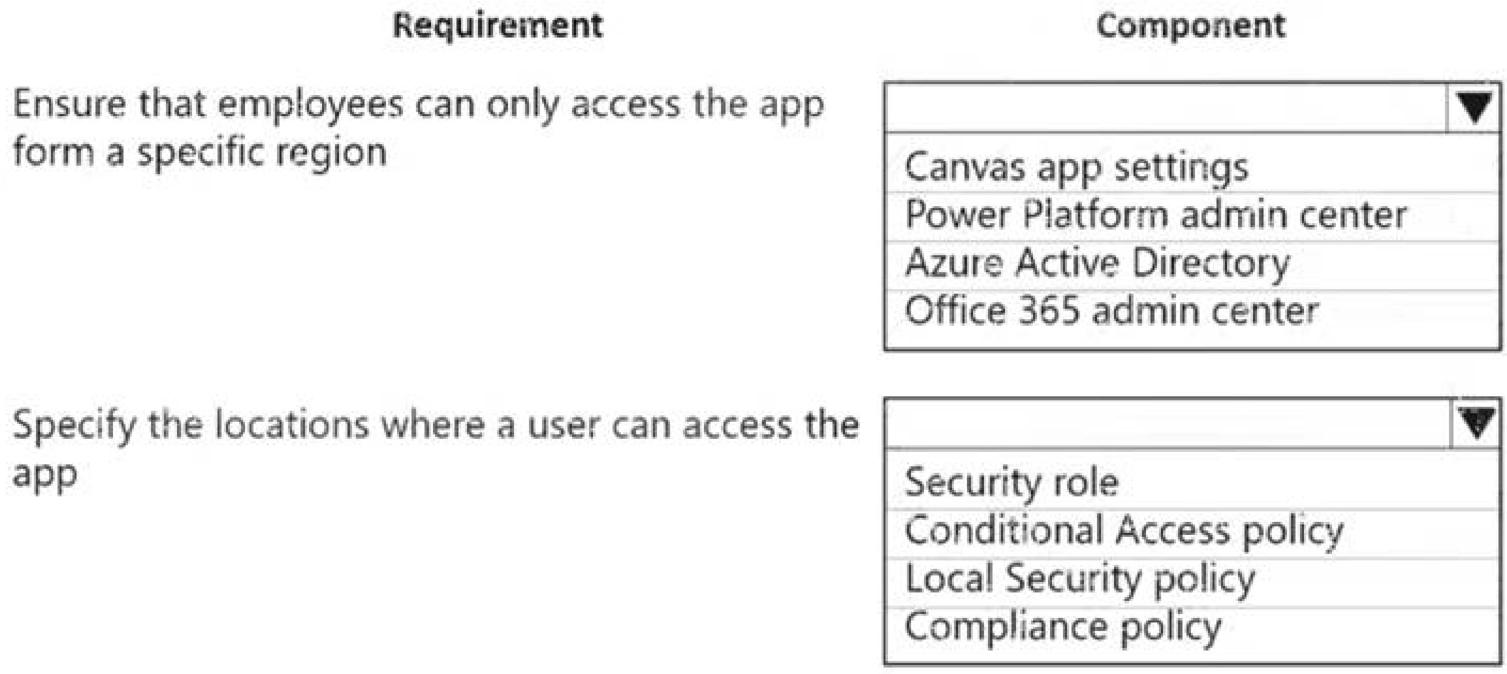
Does this meet the goal?

A. Yes

B. No

Answer: A

NEW QUESTION 6
- (Exam Topic 3)
A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.
Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.
You must reconfigure the app to ensure that employees only access the app from a limited number of locations.
You need to restrict access to the app.
Which components should you configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



Solution:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 7
- (Exam Topic 3)
You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.
You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.
Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:
Each correct selection is worth one point.
NOTE: Each correct selection is worth one point.

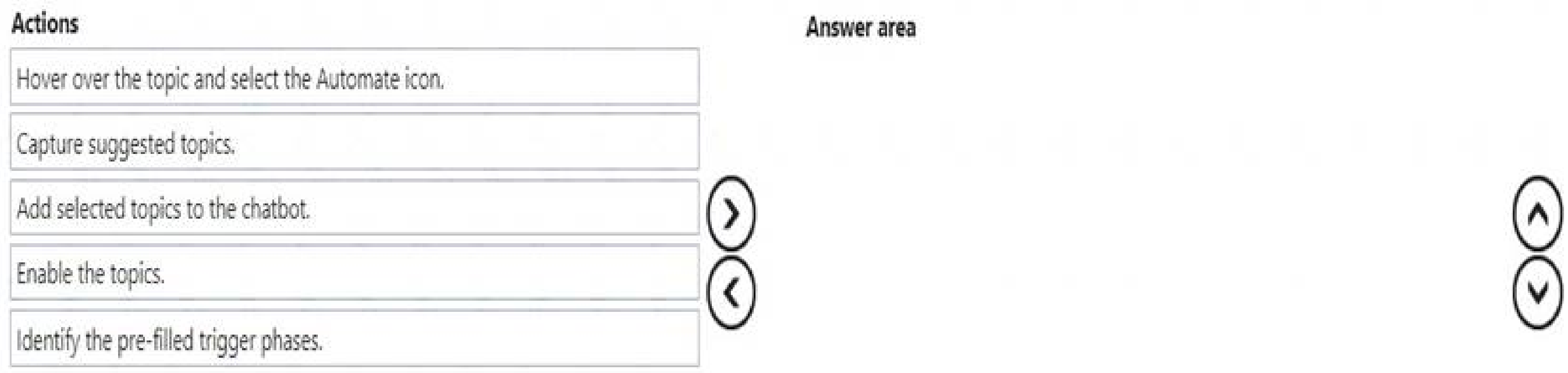
A. Microsoft OneDrive for Business
B. Microsoft Yammer
C. Microsoft OneNote
D. Microsoft Skype for Business
E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services

NEW QUESTION 8
- (Exam Topic 3)
A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support
functionality for the existing support portal.
You need to create topics from existing website content. The process must minimize human errors during topic creation.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Solution:
- Select Suggest topics

on the Topics page to extract content from FAQ/support pages or online files.
- Add the suggested topics to your bot.
- Enable the topics.

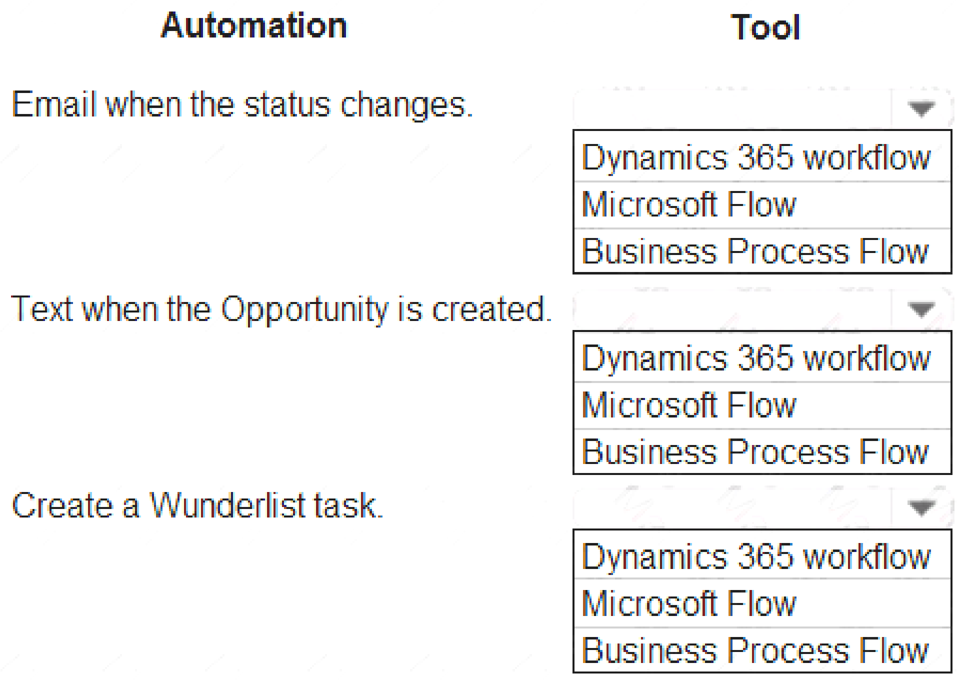
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 9
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.
* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.



Solution:

Automation	Tool
Email when the status changes.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Text when the Opportunity is created.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Create a Wunderlist task.	Dynamics 365 workflow Microsoft Flow Business Process Flow

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 10
- (Exam Topic 3)
You create a Power Apps app.
The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.
You need to configure the app. Which tool should you use?

A. card
B. expression
C. Power BI dashboard
D. gallery

Answer: D

Explanation:
A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery

NEW QUESTION 11
- (Exam Topic 3)
A company uses Common Data Service to manage account and contact information. The company plans to use the Al Builder model to make key business decision.
You need to integrate prebuilt Al Builder models with Power Automate.
Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Solution:
Reference:
https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase
https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition

Does this meet the goal?

A. Yes
B. No

Answer: A

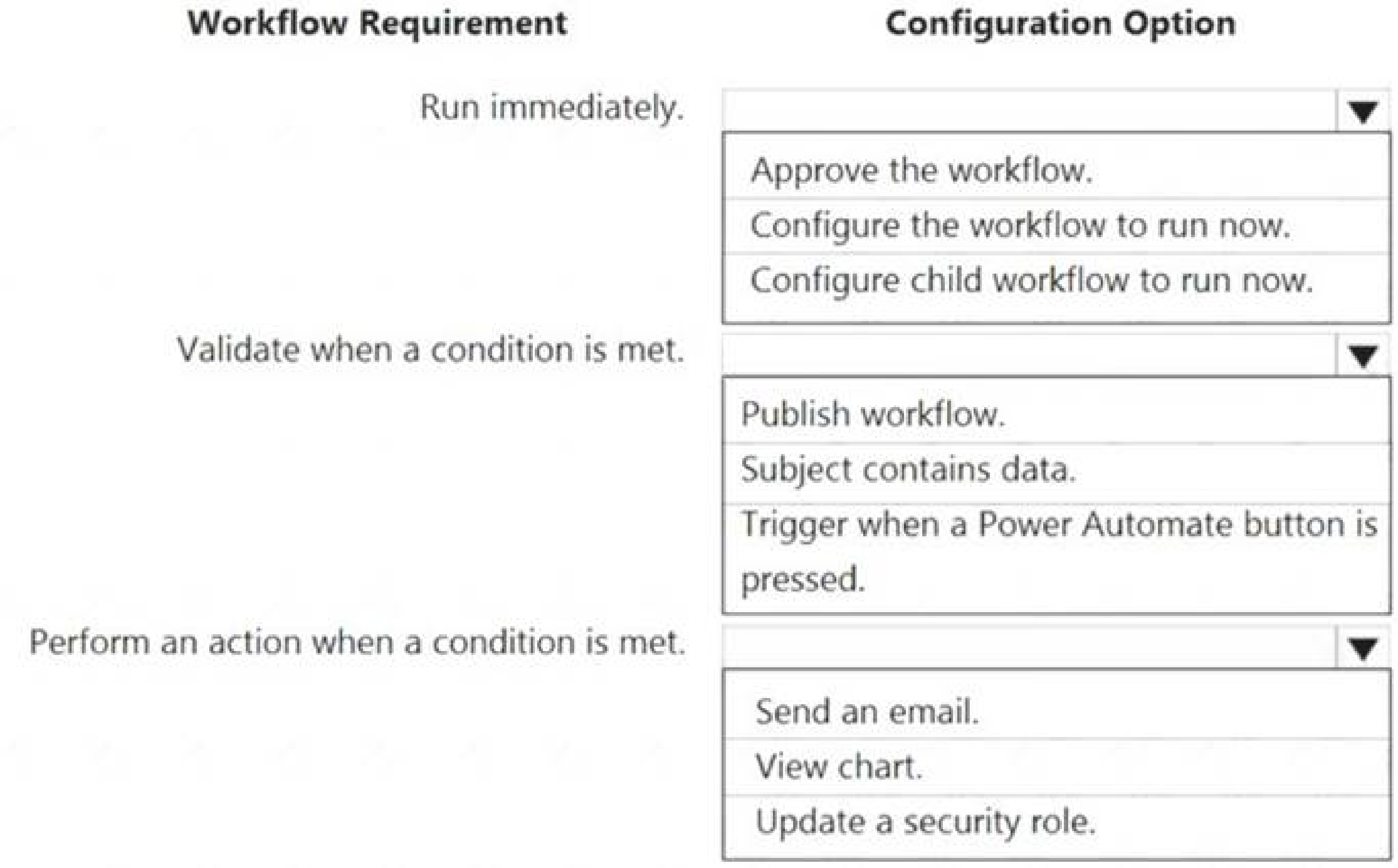
NEW QUESTION 12
- (Exam Topic 3)
You are using Power BI to build a dashboard for a company.
You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.
You need to share the dashboard with the employees and external users.
Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Create a dynamic distribution lis
B. Add all users to the distribution group and use the list to share the dashboard.
C. Sign into the Power BI servic
D. Open the dashboard and select Share.
E. Enter the individual email address of internal and external users.
F. Sign into Power BI Deskto
G. Open the dashboard and select Share.
H. Clear the Allow recipients to share your dashboard (or report) option.
I. Create a distribution grou
J. Add all users to the distribution group and use the list to share the dashboard.

Answer: BEF

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

NEW QUESTION 13
- (Exam Topic 3)
You create workflows to automate business processes.
You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:
- Run immediately.
- Validate when a condition is met.
- Perform an action when a condition is met.
To answer, select the appropriate configuration in the answer area.
NOTE: Each correct selection is worth one point.



Solution:
Graphical user interface, text, application, email Description automatically generated

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 14
- (Exam Topic 3)

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.
The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.
You need to present a list of products so that users can select the correct product. What should you create?

A. Table
B. Variable
C. Slot filling
D. Entity

Answer: C

Explanation:
Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.
Reference: https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 15
- (Exam Topic 3)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Workflow Requirement	Configuration Option
Be triggered when a condition is met	Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.
Run immediately.	Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
Perform an action when a condition is met.	Send an email. View chart. Update a security role.

Solution:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 16
- (Exam Topic 3)
You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses.
You plan to add free courses to the training portfolio. Free courses must be automatically available to all students when they sign in.
You need to assign default permissions to students. What should you do?

A. Create an entity for managing free course
B. Create a Students web role and set the Authenticated Users role option to tru
C. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.
D. Create an entity for managing free course
E. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.
F. Create a Students web role and set the Authenticated Users Role option to tru
G. Assign the web role to each registered user.

Answer: C

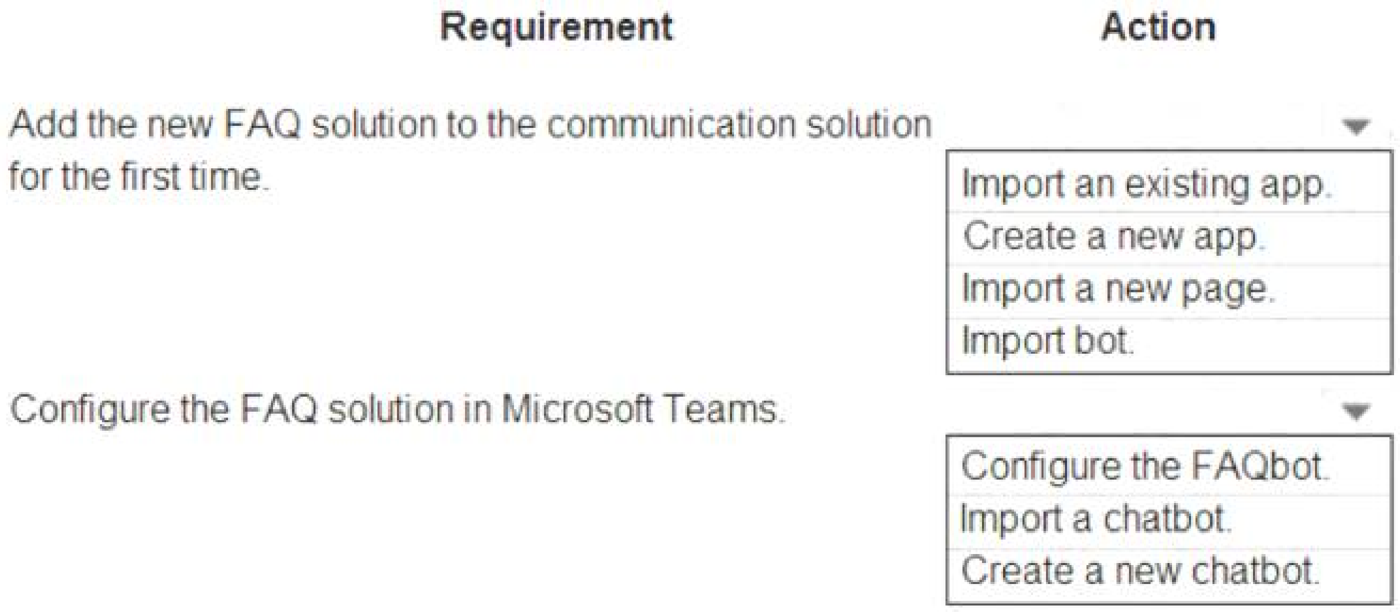
NEW QUESTION 17
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Quick Find search on the Notes list to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 18
- (Exam Topic 3)
You need to embed the FAQbot into the communication solution.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



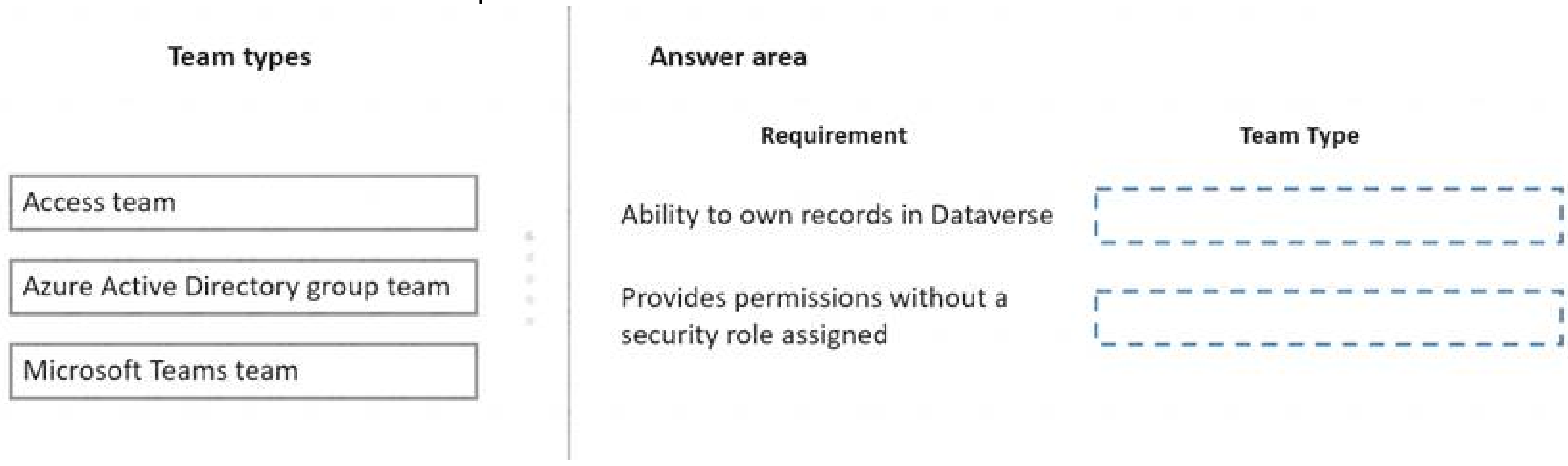
Solution:

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 19
- (Exam Topic 3)
You are configuring Microsoft Dataverse security. You plan to assign users to teams. Record ownership and permissions will differ based on business requirements.
You need to determine which team types meet the requirements.
Which team type should you use? To answer, drag the appropriate team types to the correct requirements.
Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



Solution:
Box 1: Microsoft Teams team
Dataverse supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the table is created and can't be changed. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't. For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.
Box 2: Access team
An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams in which they are members. The records are shared with an access team and the team is granted access rights on the records, such as Read, Write or Append.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/use-access-teams-owner-teams-collaborate

Does this meet the goal?

A. Yes
B. No

Answer: A

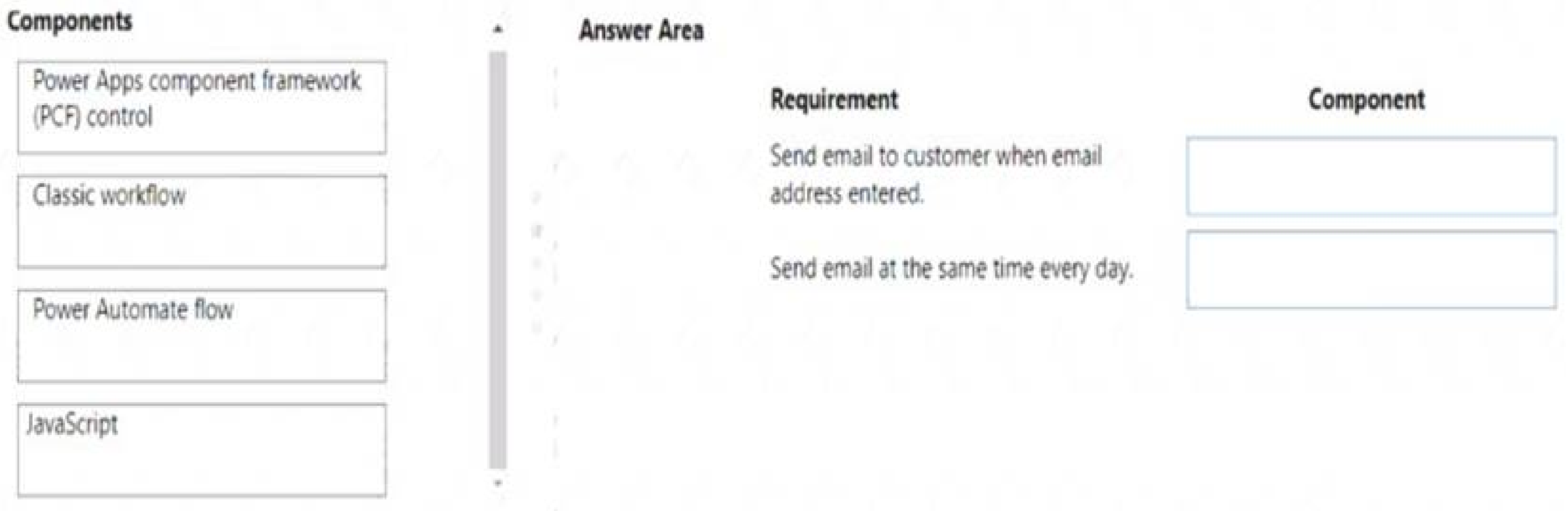
NEW QUESTION 20
- (Exam Topic 3)
You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.
The canvas app has an issue that must be corrected. You update the canvas app.
You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

A. Publish the Power BI report from Power BI Desktop.
B. Manually refresh the data source on the published Power BI report.
C. Publish the Power BI report from Power BI Desktop and reshare to any users.
D. Publish the canvas app.

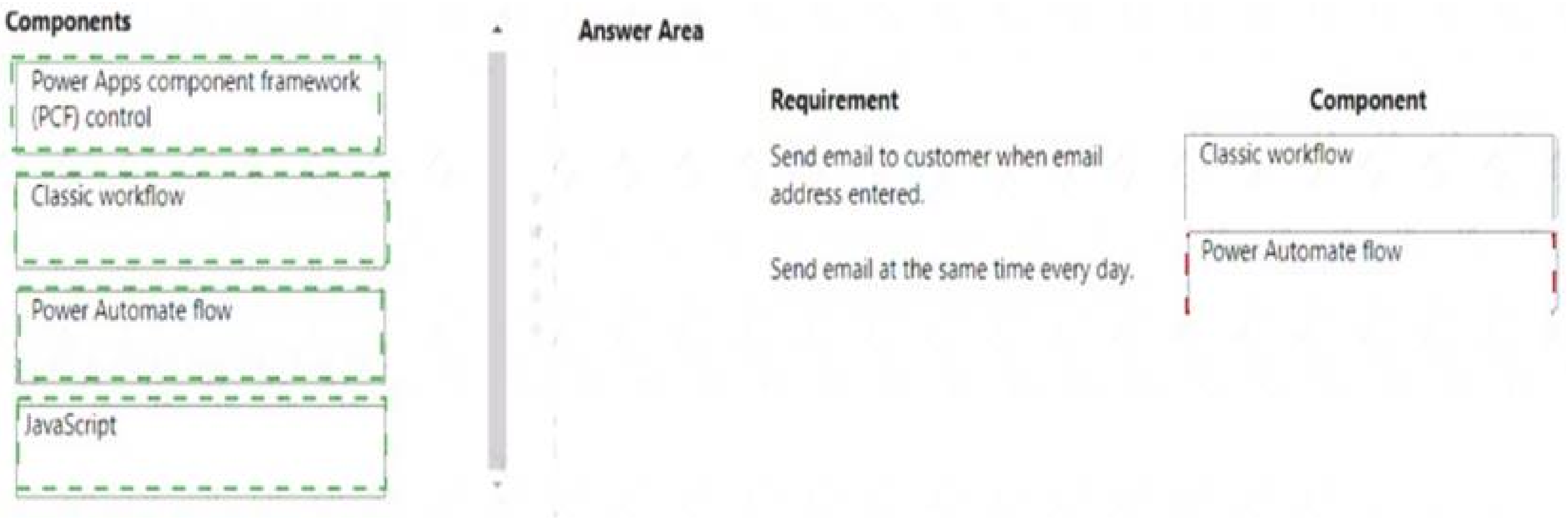
Answer: B

Explanation:
> If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways.
> The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-po

NEW QUESTION 21
- (Exam Topic 3)
A company uses a model-driven app for customer support. The company has the following requirements for the app:
• Send an email in real-time to customers when they enter their email address.
• Send an email to customers at the same time every day for cases that are open for more than 24 hours. The solution should require the least amount of customization.
You need to configure the model-driven app. Which components should you use?



Solution:



Does this meet the goal?

A. Yes
B. No

Answer: A

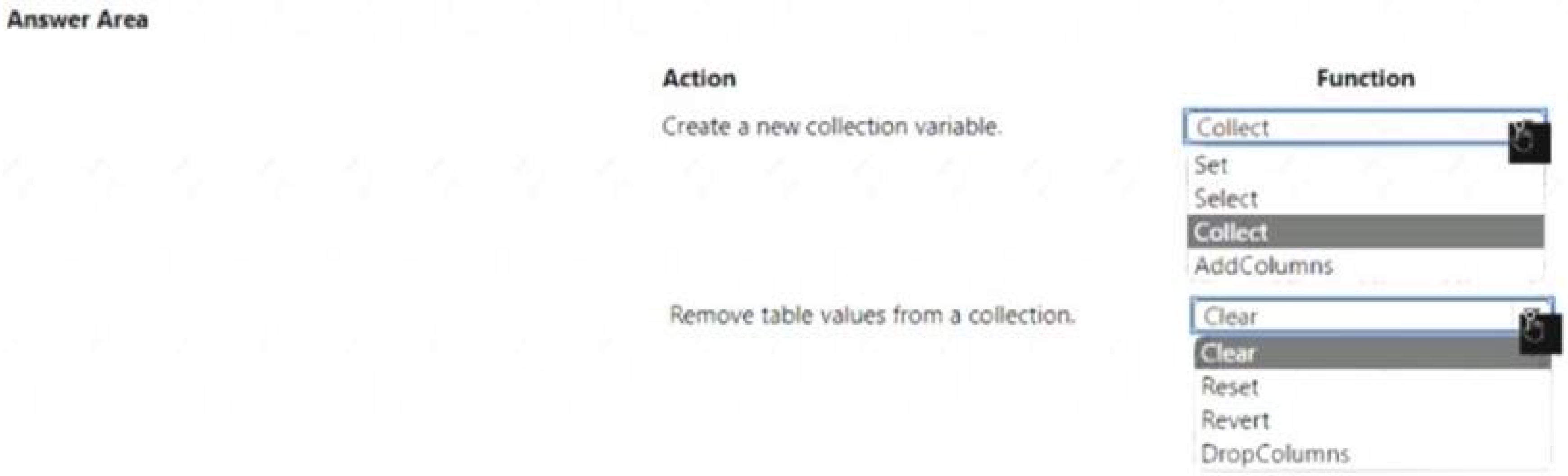
NEW QUESTION 22
- (Exam Topic 3)
A company is implementing Power Apps and Power Automate.
Several components are created within Power Apps. Microsoft Dataverse. and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.
You need to create the solution package for promotion. Where should you create the package?

A. Office 365 admin center
B. Azure DevOps
C. Power Apps designer
D. Microsoft Power Platform admin center
E. Azure portal

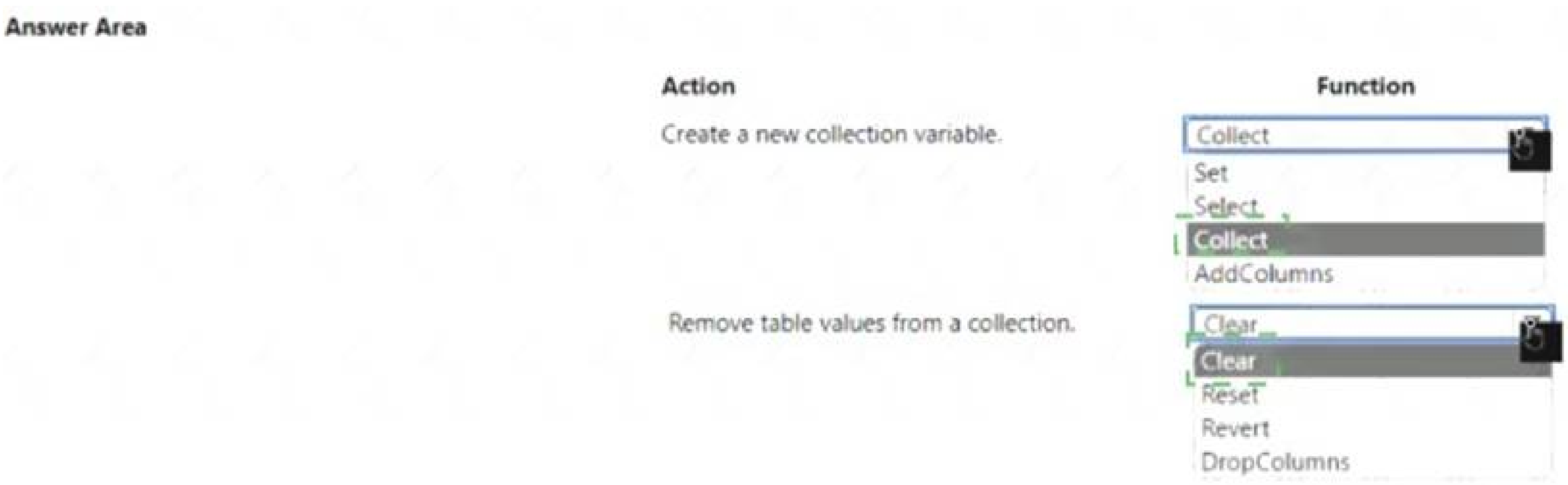
Answer: D

Explanation:
A solution package is a bundle of components, such as Power Apps, Power Automate, and Microsoft Dataverse, that can be promoted from one environment to another. To create the solution package for promotion in a company that is implementing Power Apps and Power Automate, the package should be created in the Microsoft Power Platform admin center.
In the Power Platform admin center, you can create a solution package that includes the necessary components and export it as a .zip file. This file can then be imported into the desired environment, such as the user acceptance test environment, to promote the components.
References:
- https://docs.microsoft.com/en-us/power-platform/admin/solutions/create-solution
- https://docs.microsoft.com/en-us/power-platform/admin/solutions/import-solution
- https://docs.microsoft.com/en-us/power-platform/admin/solutions/export-solution

NEW QUESTION 23
- (Exam Topic 3)
You create a canvas app.
The app requires access to data that is stored in collections. The app must provide the following actions:
• Create a new collection variable.
• Remove table values from a collection. You need to configure functions for the app.
Which functions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



Solution:



Does this meet the goal?

A. Yes
B. No

Answer: A

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