CompTIA

Exam Questions PK0-004

CompTIA Project+ Certification Exam

NEW QUESTION 1
- (Exam Topic 1)
A stakeholder is unaware of a project's status.
Which of the following documents should the project manager consult to ensure all stakeholders are notified of project changes? (Choose two.)

A. Status report
B. Organizational chart
C. RACI matrix
D. Meeting minutes
E. Communication plan

Answer: AD

Explanation:
References: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 261

NEW QUESTION 2
- (Exam Topic 1)
A project has just finished performance testing and found that the application can only handle 100 concurrent users where the requirement was to handle 500 concurrent users.
In which of the following components of the project plan should this be documented?

A. Scope statement
B. Issues log
C. WBS
D. Change form

Answer: B

NEW QUESTION 3
- (Exam Topic 1)
A project manager is releasing resources and archiving documents. Which of the following phases is the project MOST likely in?

A. Initiation
B. Planning
C. Monitor and control
D. Closing

Answer: D

NEW QUESTION 4
- (Exam Topic 2)
Which of the following statements are correct regarding project management? (Select two.)

A. A project can be part of an organization's program management.
B. An organization's portfolio will include programs.
C. A program has a defined start and finish.
D. An organization's portfolio is a temporary and unique endeavor.
E. A project portfolio will be managed under program management.

Answer: BC

NEW QUESTION 5
- (Exam Topic 2)
A project can be defined as:

A. permanent and ongoing.
B. temporary and unique.
C. temporary and standard.
D. permanent and unique.

Answer: B

NEW QUESTION 6
- (Exam Topic 2)
Given the information in the table below, which of the following is the total project cost?

Component	Costs
Hardware	$20,000
Software	$15,000
Contracted labor	$30,000
New deliverable marketing	$5,000
New executive admin	$25,000
CEO bonus	$25,000

A. $40,000
B. $70,000
C. $95,000
D. $120,000

Answer: B

NEW QUESTION 7
- (Exam Topic 2)
The Chief Executive Officer (CEO) has announced that the hardware division will be sold to another company.
The sale of this division is an example of which of the following?

A. Outsourcing
B. Relocation
C. Business process change
D. Business merger

Answer: D

NEW QUESTION 8
- (Exam Topic 3)
A project sponsor is reviewing the project dashboard and does not understand what a CPI of 0.87 and an SPI of 1.02 indicate. Which of the following describes the project status?

A. The project is over budget and behind schedule.
B. The project is under budget and ahead of schedule.
C. The project is over budget and ahead of schedule.
D. The project is under budget and behind schedule.

Answer: C

NEW QUESTION 9
- (Exam Topic 3)
There is friction between team members who were on the team before a merger took place and those who transitioned during the merger. This situation is having an adverse effect on team performance. Which of the following can the project manager do to help resolve this issue?

A. Observe the team during the transition period and give the team time to form.
B. Engage in relationship building by getting both sides to work on tasks together.
C. Report the conflict to human resources and let them address it.
D. Assign tasks between the team members to ensure interaction is limited.

Answer: B

NEW QUESTION 10
- (Exam Topic 3)
A project manager wants to determine the percentage of a project's budgeted costs versus expenditures. Which of the following calculations should the project manager perform?

A. Burn rate
B. Critical path analysis
C. EV
D. EAC

Answer: A

Explanation:
Expenditure tracking includes measuring the project spending to date, determining the burn rate (or how fast you're going through the money), and tracking expenditures to the cost baseline so that stakeholders can see what was planned versus what was actually spent on the project.

NEW QUESTION 11
- (Exam Topic 3)
During a sprint, the product owner asks the scrum master to work on a quality issue as soon as possible. Which of the following is the scrum master's MOST likely action?

A. Advise the product owner to submit a change request to the CCB.
B. Ask the product owner if the issue can be deferred to the next sprint.
C. Escalate the request by the product owner to upper management.
D. Inform the product owner of potential delays to the work in the sprint.

Answer: D

NEW QUESTION 12
- (Exam Topic 3)
A project is nearing the expected completion date, but it is behind schedule. The project manager has decided to fast-track the resources.
Which of the following impacts will MOST likely occur? (Choose two.)

A. Cost will increase.
B. Scope will increase.
C. Schedule will decrease.
D. Risk will decrease.
E. Budget will increase.
F. Quality will increase.

Answer: AE

NEW QUESTION 13
- (Exam Topic 3)
A project manager, who previously worked at a construction firm, has just joined an IT organization and has been assigned to handle a security project. Which of the following roles can provide technical direction during the course of the project?

A. Security SME
B. Business analyst
C. Project scheduler
D. Project sponsor

Answer: A

NEW QUESTION 14
- (Exam Topic 3)
A project team is creating a new product, and stakeholders are having a hard time understanding the product. Which of the following should be sent to the stakeholders?

A. Printed sketches and potential uses
B. Memo outlining high-level requirements
C. Sponsor mandate for the product
D. Link to the project's intranet site to review status reports

Answer: A

NEW QUESTION 15
- (Exam Topic 3)
A project team is assessing individual project risks by evaluating the probability tor each one to occur, as well as the potential impact to project objectives using low, medium, and high values. The process the project team is using is known as:

A. risk response planning.
B. qualitative tisk analysis.
C. quantitative risk analysis.
D. risk mitigation planning

Answer: B

NEW QUESTION 16
- (Exam Topic 3)
A contract manager is reconciling project invoices and needs to charge work performed by an outside contractor to a general ledger.
Which of the following would be the BEST project document to reference for this information?

A. Cost management plan
B. WBS dictionary
C. Statement of work
D. Vendor selection matrix

Answer: A

NEW QUESTION 17
- (Exam Topic 3)
A mandatory evacuation has been ordered due to a natural disaster. Which of the following should be applied?

A. Incident response plan
B. Business continuity plan
C. Business risk plan
D. Emergency plan

Answer: B

Explanation:
The business continuity response plan outlines how the business can continue providing its services or products to their customers in case of a disaster. It describes how business will continue operating including where people should report if they can no longer work at their regular location, an emergency contact list, and how to recover from the disaster and resume operations. Obviously, this is a case where communications should be frequent, effective, and efficient.

NEW QUESTION 18
- (Exam Topic 3)
A PM is interested in outsourcing a project deliverable but is uncertain of the company's offerings. Which of the following documents would be most appropriate for the PM to send to the company to acquire more details?

A. RFP
B. MOU
C. RFI
D. SOW

Answer: D

NEW QUESTION 19
- (Exam Topic 3)
A project manager at a projectized organization is resource leveling the upcoming phase. The project manager notices one of the resources is assigned with 20% of allocation to a secondary project. This situation limits and jeopardizes the commitment date.
Which of the following should the project manager do NEXT?

A. Ask the functional manager to release the 20% of allocation from the secondary project.
B. Ask the sponsor to negotiate with the project manager from the secondary project.
C. Ask the PMO to assign additional resources.
D. Ask the project manager of the secondary project to release the resource.

Answer: A

NEW QUESTION 20
- (Exam Topic 3)
A busy project manager has a diverse set of stakeholders and team members with respect to age and cultural background. Which of the following is the BEST method for communicating to the project manager's audiences?

A. Speak with each individual, and communicate with that individual according to stated and demonstrated preferences
B. Utilize a variety of communication methods, such as email, IM, conference calls, and face-to-face meetings, to reach all the audiences
C. Develop a communications plan that considers the individual's impact on the project and preferred communication method
D. Determine a single best communication method to provide efficient and consistent communications to all the audiences

Answer: C

NEW QUESTION 21
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