

Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer

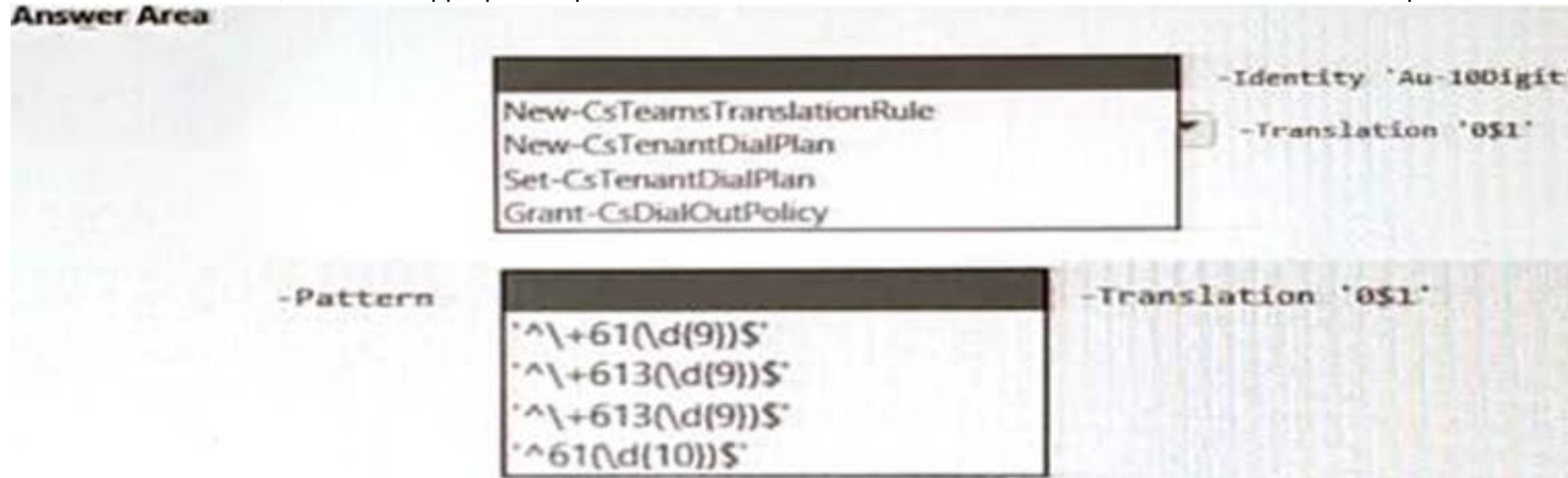


NEW QUESTION 1

- (Exam Topic 1)

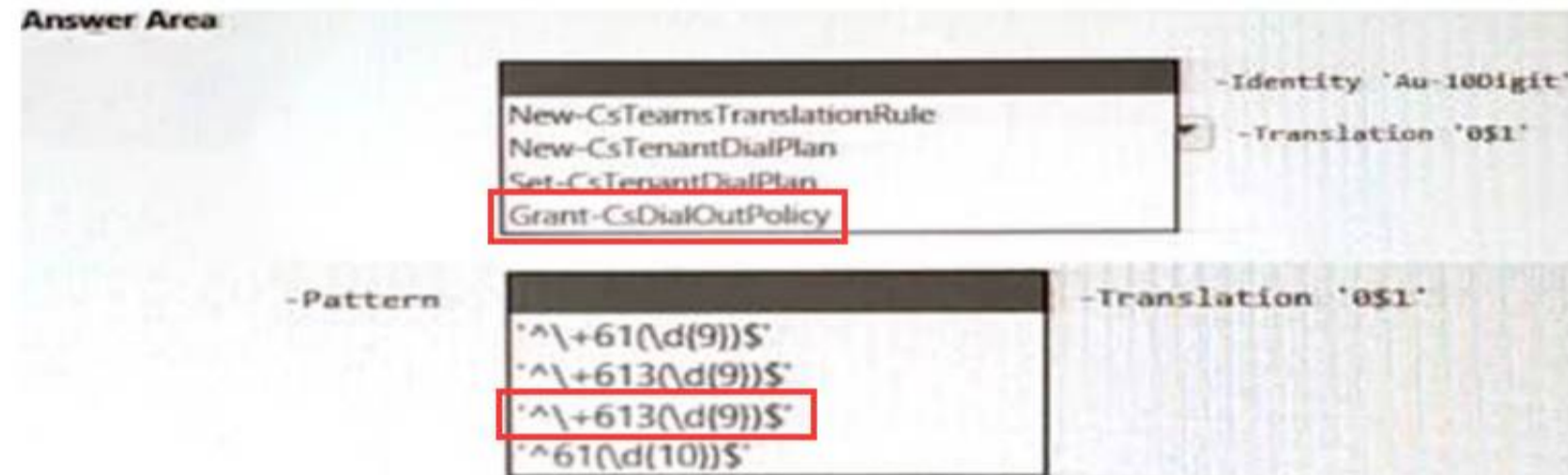
You need to ensure that numbers dialed from the Melbourne warehouse conform to the dialing rules of the phone earner. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area



Solution:

Answer Area



Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 2

- (Exam Topic 1)

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

Answer: CE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

NEW QUESTION 3

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you place a new order for service numbers. Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

NEW QUESTION 4

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 5

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports. What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Answer: D

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

NEW QUESTION 6

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Device in the Microsoft Teams admin center, you select IP Phones, select the Configuration profiles tab, select Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

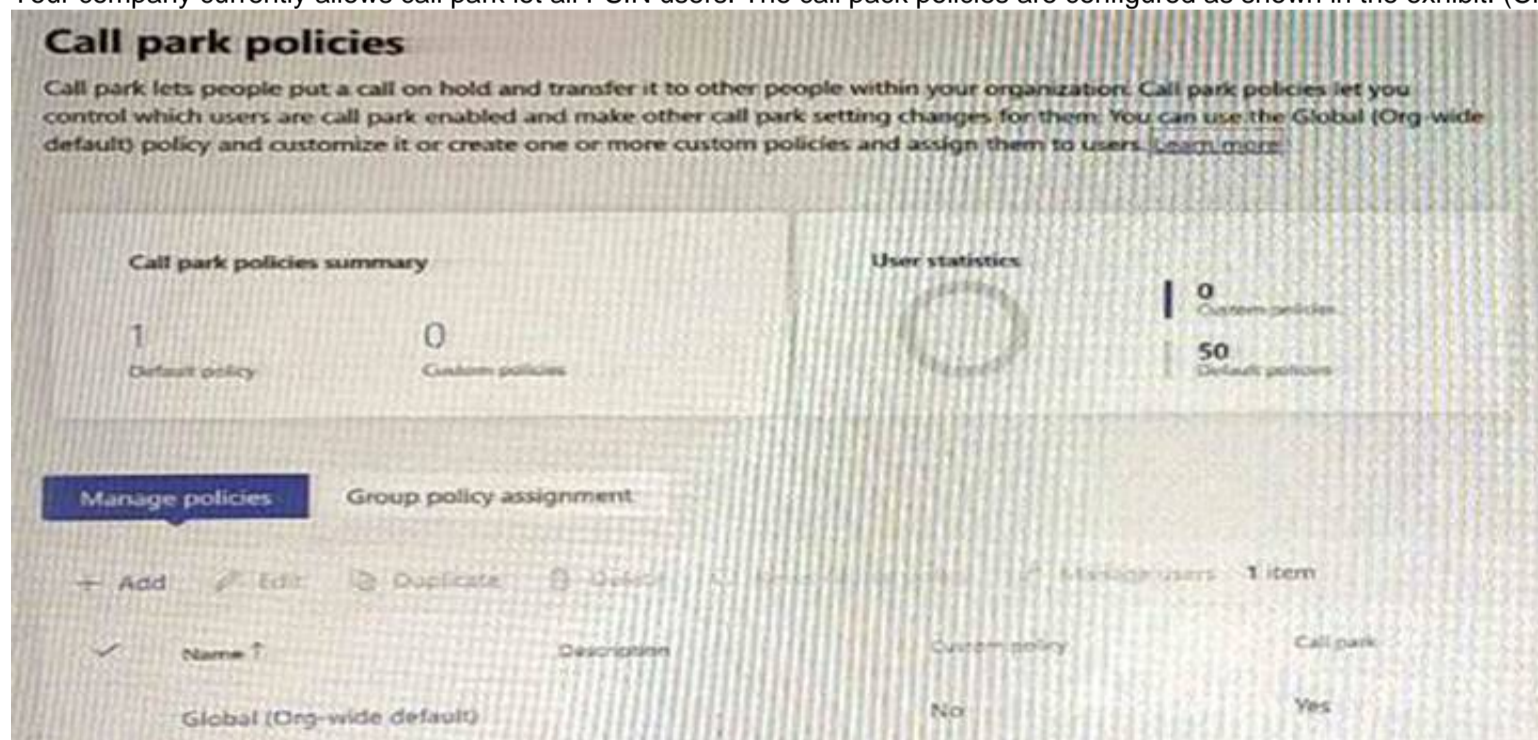
- A. Yes
- B. No

Answer: B

NEW QUESTION 7

- (Exam Topic 3)

Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

Answer: BDF

Explanation:

Reference:
<https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

NEW QUESTION 8

- (Exam Topic 3)

You have a Teams Phone deployment.

You are designing a meeting space that contains a Teams certified conference phone. You need to configure the phone to meet the following requirements:
 Show the calendar on the display by default Support one-touch join for Teams meetings

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create and assign a Teams IP phone policy
- B. Assign a Microsoft Teams Rooms Pro license to the phone
- C. Assign a Shared Device license to the phone
- D. Create and assign an Audio Conferencing policy
- E. Enable the Cloud Video Interop for Teams service

Answer: BD

Explanation:

B: Teams Rooms license service plan comparison
 The following table shows the services included in each Teams Rooms license.

	Microsoft Teams Rooms Basic	Microsoft Teams Rooms Pro
Maximum number of licenses	25	Unlimited
Microsoft Teams	✓	✓
Audio Conferencing¹	✓	✓
Whiteboard	✓	✓
Teams Phone		✓
Microsoft Intune²		✓
Azure Active Directory Premium Plan 1		✓
Skype for Business Plan 2³		✓

Note: Microsoft Teams Rooms licenses

Microsoft offers two licenses for Teams Rooms systems that participate in Teams meetings and calls: Microsoft Teams Rooms Pro delivers enhanced in-room meeting experiences like intelligent audio and video, front row and large galleries, and dual screen support. The Teams Rooms Pro license also provides advanced management features like remote device management, conditional access policies, and detailed device analytics.

Teams Rooms Pro is a great fit for medium and enterprise organizations, as well as smaller organizations with larger room counts or more advanced needs. Teams Rooms Pro licenses can be used to license both certified Teams Rooms systems and Teams Panels.

Microsoft Teams Rooms Basic provides core meeting experiences to organizations that purchase a certified Microsoft Teams Rooms system, at no additional cost. The Teams Rooms Basic license includes scheduling, joining meetings, content sharing, and collaborative white boarding, as well as basic security and management capabilities out-of-the-box.

Incorrect: Not C:

Microsoft Teams Shared Devices licenses aren't supported on and won't work with Teams Rooms devices. Teams Rooms devices should only be assigned Teams Rooms Basic or Teams Rooms Pro licenses.

Not E: Cloud Video Interop (CVI) is a Microsoft Qualified third-party solution that enables third-party meeting rooms (telepresence) and personal video devices (VTCs) to join Microsoft Teams meetings.

With Microsoft Teams, you get rich online content collaboration in meetings that include audio, video, and content sharing.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing>

NEW QUESTION 9

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

- > Pattern: ^8?(\\d{7})\$
- > Translation: +1330\$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

5551212: ▼

+1330
+13305551212
+133085551212
5551212
85551212

85551212: ▼

+1330
+13305551212
+133085551212
5551212
85551212

Solution:

Answer Area

5551212: ▼

+1330
+13305551212
+133085551212
5551212
85551212

85551212: ▼

+1330
+13305551212
+133085551212
5551212
85551212

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

	<code>-Identity 'TR1' -Pattern '^+?(\d{3})\$' -Translation '\$1'</code>	
<ul style="list-style-type: none"> New-CsOnlinePSTNGateway New-CsOnlinePstnUsage New-CsTeamsTranslationRule New-CsVoiceNormalizationRule 		
	<code>-Identity SBC1@contoso.com</code>	<code>'TR1'</code>
<ul style="list-style-type: none"> Set-CsOnlineAudioConferencingRoutingPolicy Set-CsOnlinePSTNGateway Set-CsOnlinePstnUsage Set-CsOnlineVoiceUser 	<ul style="list-style-type: none"> -InboundPSTNNumberTranslationRules -OnlinePstnUsages -OutboundPstnNumberTranslationRules -OutboundTeamsNumberTranslationRules -Usage 	

Solution:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamstranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 11

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.

You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC).

Which three actions should you perform? Each correct answer presents part of the solution.

- A. Create a trunk translation rule.
- B. Create an IP phone policy.
- C. Assign a dial plan to the users.
- D. Assign an IP phone policy to the users.
- E. Create a voice normalization rule.
- F. Create a tenant dial plan.

Answer: CEF

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans> <https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

NEW QUESTION 12

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues
- B. call forwarding
- C. group call pickup
- D. call delegation
- E. call park

Answer: AC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

NEW QUESTION 13

- (Exam Topic 3)

Your company plans to use Microsoft Teams for collaboration and communication. You need to deploy Microsoft Surface Hub devices to Teams meeting rooms.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Deploy the provisioning package to Surface Hub	
Install Windows Configuration Designer	
Run the Enable-CsMeetingRoom cmdlet	
Install the Windows Installation Assistant	
Use the Provision Surface Hub devices wizard	
Configure a Teams update policy	
Save the provisioning package to a USB device	

➔

➜

Solution:

Step 1: Install Windows Configuration Designer

Step 2: Use the Provision Surface Hub devices wizard Create provisioning packages for Surface Hub

Provisioning packages allow you to automate deployment of key features, helping deliver a consistent experience across all Surface Hubs in your organization. Using Windows Configuration Designer (WCD) on a separate PC, you can complete the following tasks:
 Enroll in Active Directory or Azure Active Directory
 Create a device administrator account
 Add applications and certificates
 Configure proxy settings
 Configure Configuration Service Provider (CSP) settings
 Overview
 On a separate PC running Windows 10 or Windows 11, install Windows Configuration Designer from the Microsoft Store.
 Select Provision Surface Hub devices to configure common settings using a wizard. Or select Advanced provisioning to view and configure all possible settings.
 Create the provisioning package and save it to a USB drive.
 Deploy the package to your Surface Hub during first-run setup, or through the Settings app. Step 3: Save the provisioning package to a USB device
 Step 4: Deploy the provisioning package to Surface Hub Reference:
<https://learn.microsoft.com/en-us/surface-hub/provisioning-packages-for-surface-hub>

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 14

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks. You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort. What should you modify for User1?

- A. the voicemail transfer target settings
- B. the call delay and order settings
- C. the call delegation settings
- D. the phone number type

Answer: C

Explanation:

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

- > In the Teams admin center, go to Users > Manage users and select a user.
- > On the user details page, go to the Voice tab.
- > Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing setting.

To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.

The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

NEW QUESTION 15

- (Exam Topic 3)

Normalization rules are configured as shown in the following exhibit.

Rank	Name	Pattern	Translation
1	AU-NewSouthWales-Local	^([2-9]\d{7})\$	+61251
2	AU-TollFree	^(1[38]\d{4,8})\d*\$	+6151
3	AU-Premium	^(19\d{4,8})\$	+6151
4	AU-Mobile	^0([45]\d{8})\$	+6151
5	AU-National	^0([23578]\d{8})\d*(\D+\d+)?\$	+6151

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

When dialing 70105000, the phone number will normalize to [answer choice].

	▼
+61270105000	
+61370105000	
+6170105000	
+70105000	

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

	▼
AU-Mobile	
AU-National	
AU-Premium	
AU-TollFree	

Solution:

Box 1: +61270105000

Note:

Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.

Box 2: AU-Premium Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 16

- (Exam Topic 3)

You need to change the meeting entry notifications to play a tone instead of each attendee's recorded name. What should you configure in the Microsoft Teams admin center?

- A. the Caller ID policies node under Voice
- B. the Meeting settings node under Meetings
- C. the Conference bridges node under Meetings
- D. the Resource accounts node under Org-wide settings
- E. the Meeting policies node under Meetings

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turn-on-or-off-entry-and-exit-announcements-for-meetings-in>

NEW QUESTION 17

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