Microsoft

Exam Questions MS-220
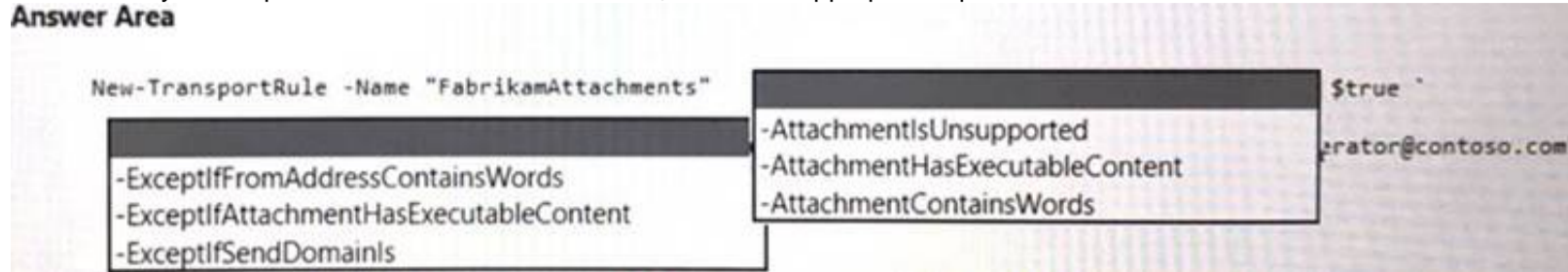
Troubleshooting Microsoft Exchange Online

NEW QUESTION 1
- (Exam Topic 2)
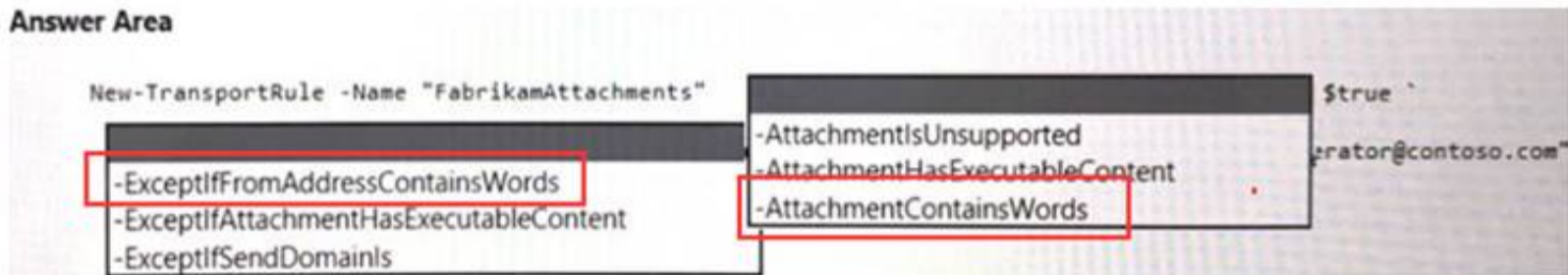You need to resolve the issue reported by User2.
How should you complete the commands? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

New-TransportRule -Name "FabrikamAttachments"

-ExceptIfFromAddressContainsWords
-ExceptIfAttachmentHasExecutableContent
-ExceptIfSendDomainIs

-AttachmentIsUnsupported
-AttachmentHasExecutableContent
-AttachmentContainsWords

$true

rator@contoso.com"

Solution:

Answer Area

New-TransportRule -Name "FabrikamAttachments"

-ExceptIfFromAddressContainsWords
-ExceptIfAttachmentHasExecutableContent
-ExceptIfSendDomainIs

-AttachmentIsUnsupported
-AttachmentHasExecutableContent
-AttachmentContainsWords

$true

rator@contoso.com"

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 2
- (Exam Topic 2)
You need to troubleshoot the executives' archive mailbox issue. What should you do?

A. Verify the mailbox storage quota limit.
B. Create a mailbox usage report.
C. Create a transport rule report.
D. Verify the MaxSendSize and MaxReceiveSize limits.

Answer: D

NEW QUESTION 3
- (Exam Topic 3)
A company has a Microsoft Exchange Server 2019 hybrid environment. The administrator renews the SMTP certificate on the Exchange Server after the certificate expires.
On-premises users report they are unable to receive emails from Exchange Online users. You need to resolve the issue.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Run the Azure AD Connect wizard.

Run the Set-ReceiveConnector cmdlet.

Run the Enable-ExchangeCertificate cmdlet.

Run the Get-ExchangeCertificate cmdlet.

Run the Set-SendConnector cmdlet.

Run the Hybrid Configuration wizard.

Answer area

Solution:

Actions

Run the Azure AD Connect wizard.

Run the Set-ReceiveConnector cmdlet.

Run the Enable-ExchangeCertificate cmdlet.

Run the Get-ExchangeCertificate cmdlet.

Run the Set-SendConnector cmdlet.

Run the Hybrid Configuration wizard.

Answer area

Run the Get-ExchangeCertificate cmdlet.

Run the Azure AD Connect wizard.

Run the Hybrid Configuration wizard.

Does this meet the goal?

A. Yes

B. No

Answer: A

NEW QUESTION 4
- (Exam Topic 3)
A company uses Exchange Online.
A user named User1 schedules a meeting with a conference room mailbox named Conf1. Conf1 is already reserved for another meeting but does not automatically decline the conflicting meeting request.
You need to ensure that conflicting meeting requests sent to Conf1 are declined.
What should you do?

A. Remove User1 from the RequestInPolicy property list.
B. Set the value of the AddNewRequestsTentatively property for the room mailbox to True
C. Remove User1 from the RequestOutOfPolicy property list.
D. Remove User1 from the BookInPolicy property list.

Answer: A

NEW QUESTION 5
- (Exam Topic 3)
A company has a Microsoft Exchange Server 2019 hybrid environment. The Exchange server is configured to use TLS encryption for SMTP.
The TLS encryption certificate expires.
You need to install a new certificate for SMTP on the server.
Which three cmdlets should you use? To answer, move the cmdlets from the list of cmdlets to the answer area and arrange them in the correct order.

Cmdlets	Answer area
New-ExchangeCertificate	
Enable-ExchangeCertificate	
Switch-Certificate	
Import-ExchangeCertificate	
Export-PfxCertificate	
Get-ExchangeCertificate	

Solution:

Cmdlets	Answer area
New-ExchangeCertificate	New-ExchangeCertificate
Enable-ExchangeCertificate	
Switch-Certificate	Import-ExchangeCertificate
Import-ExchangeCertificate	
Export-PfxCertificate	Switch-Certificate
Get-ExchangeCertificate	

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 6
- (Exam Topic 3)
A company uses Exchange Online. The company enables modern authentication. Users report that Microsoft Outlook continuously prompts for credentials. You need to ensure that users can authenticate successfully. Which registry key should you configure on the client computers?

A. AlwaysUseMSOAuthForAutoDiscover
B. PreferProvidedEmailInAutoDiscoverAuthPrompts
C. ExcludeHttpsAutoDiscoverDomain
D. ExcludeExplicit0365Endpoint

Answer: B

NEW QUESTION 7
- (Exam Topic 3)
A company uses Exchange Online.
A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK
You need to resolve the issue.
Solution: Remove the sender's email address from the recipient's block list. Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 8
- (Exam Topic 3)
A company uses Exchange Online. The company creates dynamic distribution groups for managers of each department.
A manager reports that some of the users in their department are not receiving emails when sending messages to a dynamic distribution group named Group1.
You need to provide a membership list of Group1 to the manager.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area


```
$g = Get-DynamicDistributionGroup -Identity "Group1"

Get-DistributionGroup
Get-DistributionGroupMember
Get-Recipient

-Filter
-OrganizationalUnit
-RecipientPreviewFilter

($g.

LdapRecipientFilter
RecipientContainer
RecipientFilter
```

Solution:
Answer Area


```
$g = Get-DynamicDistributionGroup -Identity "Group1"

Get-DistributionGroup
Get-DistributionGroupMember
Get-Recipient

-Filter
-OrganizationalUnit
-RecipientPreviewFilter

($g.

LdapRecipientFilter
RecipientContainer
RecipientFilter
```

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 9
- (Exam Topic 3)
A company uses Exchange Online.
A user named User1 schedules a meeting with a conference room mailbox named Conf1. Conf1 is already reserved for another meeting but does not automatically decline the conflicting meeting request.
You need to ensure that conflicting meeting requests sent to Conf1 are declined. What should you do?

A. Set the value of the AllRequestOutOfPolicy property for the room mailbox to False.
B. Remove User1 from the BookInPolicy property list.
C. Remove User1 from the ResourceDelegates property list.
D. Set the value of the AllRequestInPolicy property for the room mailbox to False.

Answer: C

NEW QUESTION 10
- (Exam Topic 3)
A company uses a Microsoft Exchange Server 2019 hybrid environment.
Users hosted on Exchange Online report that they cannot view Exchange Server users' free/busy information. Exchange Online users can view free/busy information for other Exchange Online users. Exchange Server users can view free/busy information for other Exchange Server users.

You need to troubleshoot why Exchange Online users cannot view free/busy information for Exchange Server users.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Run the Get-organization Relationship cmdlet in Exchange Online.
B. Run a connectivity test from the Microsoft Remote Connectivity Analyzer.
C. Run the install-FreeBusyFolder cmdlet on the Exchange Server.
D. Run the Get-Exehangeserver | f1 internet web Proxy cmdlet on the Exchange Server.

Answer: BD

NEW QUESTION 11
- (Exam Topic 3)
A company uses Exchange Online and deploys Office 365 Message Encryption (OME).
Users do not experience the seamless OME capabilities when they receive encrypted email. They continue to receive encrypted email with the previous HTML attachment format
You need to ensure that users stop receiving encrypted emails with the old format.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Solution:

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 12
- (Exam Topic 3)
A company uses a Microsoft Exchange Server 2019 hybrid environment. The company is migrating mailboxes to Exchange Online in batches.
You observe that a migration batch did not complete.
You need to identify the mailboxes that were not migrated to Exchange Online.
How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Solution:

Answer Area

Get-MigrationConfig		-BatchId		Ignore
Get-MailboxStatistics		-BadItemLimit		Failed
Get-MigrationUser		-Status		Queued

Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 13
- (Exam Topic 3)
A company uses Exchange Online.
A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK
You need to resolve the issue.
Solution: Remove the recipient's domain from the domain block list in the anti-spam policy. Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 14
- (Exam Topic 3)
A company uses Exchange Online. The company configures the following retention tags:
• Inbox: Delete in 365 days.
• Deleted Items: Delete in 30 days.
A user receives an email on April 27, 2022 and deletes the email on May 28, 2022. You need to determine the retention period of the email. On which date will the email expire?

A. May 27, 2022
B. May 28, 2022
C. June 27,2022
D. April 27, 2023

Answer: D

NEW QUESTION 15
- (Exam Topic 3)
A company uses Exchange Online.
A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BU
You need to resolve the issue.
Solution: Remove the sender's domain from the domain block list in the anti-spam policy. Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 16
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