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Exam Questions CGEIT

Certified in the Governance of Enterprise IT

NEW QUESTION 1
Which of the following is the BEST method for making a strategic decision to invest in cloud services?

A. Prepare a business case.
B. Prepare a request for information (RFI),
C. Benchmarking.
D. Define a balanced scorecard.

Answer: A

NEW QUESTION 2
Which of the following would be the BEST way to facilitate the successful adoption of a new technology across the enterprise?

A. Ensure the use of a business case
B. Review business goals.
C. Establish an IT balanced scorecard.
D. Highlight the risk the new technology will address.

Answer: A

NEW QUESTION 3
Which of the following is the MOST important consideration when developing a new IT service'?

A. Return on investment (ROI)
B. Resource requirements.
C. Service level agreements (SLAs)
D. Economies of scale

Answer: A

NEW QUESTION 4
An enterprise has identified a number of plausible risk scenarios that could result in economic loss associated with major IT investments. Which of the following is the BEST method to assess the risk?

A. Cost-benefit analysis
B. Qualitative analysis
C. Business impact analysis (BIA)
D. Quantitative analysis

Answer: C

NEW QUESTION 5
Before establishing IT key nsk indicators (KRIs) which of the following should be defined FIRST?

A. IT resource strategy
B. IT risk and secunty framework
C. IT goals and objectives
D. IT key performance indicators (KPIs)

Answer: C

NEW QUESTION 6
The FIRST step in aligning resource management to the enterprise's IT strategic plan would be to

A. develop a responsible, accountable, consulted and informed (RACI) chart
B. assign appropriate roles and responsibilities
C. perform a gap analysis
D. identify outsourcing opportunities

Answer: C

NEW QUESTION 7
Supply chain management has established a supplier policy requiring multiple technology suppliers. What is the BEST way to ensure the success of this policy?

A. Identity and select suppliers based on cost.
B. Align the vendor selection process with the security policy.
C. Implement a master service agreement.
D. Align enterprise architecture (EA) and procurement strategies.

Answer: D

NEW QUESTION 8
A strategic IT-enabled investment is failing due to unforeseen technology problems. What should be the board of directors' FIRST course of action?

A. Terminate the investment.
B. Assess the business risk and options.
C. Approve an investment budget increase.
D. Revise the investment selection process.

Answer: B

NEW QUESTION 9
Which of the following aspects of the transition from X-rays to digital images would be BEST addressed by implementing information security policy and procedures?

A. Establishing data retention procedures
B. Training technicians on acceptable use policy
C. Minimizing the impact of hospital operation disruptions on patient care
D. Protecting personal health information

Answer: D

NEW QUESTION 10
An enterprise has committed to the implementation of a new IT governance model. The BEST way to begin this implementation is to:

A. identify IT services that currently support the enterprise's capability.
B. define policies for data, applications, and organization of infrastructure.
C. identify the role of IT in supporting the business.
D. prioritize how much and where to invest in IT.

Answer: B

NEW QUESTION 11
Which of the following is MOST important to consider when planning to implement a cloud-based application for sharing documents with internal and external parties?

A. Cloud implementation model
B. User experience
C. Information ownership
D. Third-party access rights

Answer: D

NEW QUESTION 12
A newly hired CIO has been told the enterprise has an established IT governance process, but finds it is not being followed. To address this problem, the CIO should FIRST

A. gain an understanding of the existing governance process and corporate culture.
B. replace the current governance process with one the CIO has successfully used before.
C. establish personal relationships with executive-level peers to leverage goodwill,
D. engage audit to review current governance processes and validate the CIO's concerns.

Answer: A

NEW QUESTION 13
The board of directors of an enterprise has approved a three-year IT strategic program to centralize the core business processes of its global entities into one core system. Which of the following should be the CIO's NEXT step?

A. Engage a team to perform a business impact analysis (BIA).
B. Require the development of a risk management plan.
C. Determine resource requirements for program implementation.
D. Require the development of a program roadmap.

Answer: D

NEW QUESTION 14
Which of the following provides the BEST evidence of an IT risk-aware culture across an enterprise?

A. Business staff report identified IT risks.
B. IT risks are communicated to the business.
C. IT risk-related policies are published.
D. The IT infrastructure is resilient.

Answer: A

NEW QUESTION 15
An enterprise is planning to migrate its IT infrastructure to a cloud-based solution but does not have
experience with this
technology Which of the following should be done FIRST to reduce the risk of IT service disruptions when using this new technology?

A. Implement key performance indicators (KPIs).
B. Reflect the change in the enterprise architecture (EA).
C. Evaluate the sourcing options.
D. Engage an experienced IT consultant to perform the migration.

Answer: B

NEW QUESTION 16
An enterprise is determining the objectives for an IT training improvement initiative from a governance prosoectic. it would be MOST important to ensure that:

A. policies and processes address both enterprise requirements and professional growth
B. courses of instruction that will maximize employee productivity are identified
C. several different training strategies are created for final approval by the CIO
D. IT employees are surveyed and interviewed to identify development needs

Answer: A

NEW QUESTION 17
A CIO is concerned with the potential of vendor system failures that could cause a large amount of unintended system downtime. To determine how to prepare for this concern, what is MOST important for the CIO to review?

A. IT balanced scorecard
B. Service-level metrics
C. IT procurement policy
D. Business impact analysis (BIA)

Answer: D

NEW QUESTION 18
Which of the following is the BEST approach when reviewing The security status of a new business acquisition?

A. Embed IT risk management strategies in service level agreements (SLAs).
B. Establish a committee to oversee the alignment of IT security in new businesses.
C. Incorporate IT security objectives to cover additional risks associated with new businesses.
D. Integrate IT risk assessment into the overall due diligence process.

Answer: D

NEW QUESTION 19
To minimize the potential mishandling of customer personal information in a system located in a country with strict privacy regulations which of the following is the BEST action to take?

A. Update the information architecture
B. Revise the IT strategic plan
C. Implement data loss prevention (DLP)
D. Establish new IT key risk indicators (KRIs)

Answer: A

NEW QUESTION 20
A chief technology officer (CTO) wants to ensure IT governance practices adequately address risk management specific to mobile applications. To create the appropriate risk policies for IT, it is MOST important for the CTO to:

A. understand the enterprise's risk tolerance.
B. create an IT risk scorecard.
C. map the business goals to IT risk processes.
D. identify the mobile technical requirements.

Answer: A

NEW QUESTION 21
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