

Cisco

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)



NEW QUESTION 1

Which DNS record is used for on-premises service by Jabber clients?

- A. _collab-edge._tcp.<domain> SRV record
- B. _cisco-uds._tls.<domain> SRV record
- C. _cisco-uds._tcp.<domain> SRV record
- D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 2

A collaboration engineer configured high availability for Cisco IM and Presence service. The engineer wants to ensure that client failovers do not disrupt other users on the secondary node. What must the engineer configure to accomplish this goal?

- A. "Maximum Requests Per Child" on the SIP Proxy service
- B. "Maximum database requests to allow" on the XCP Router service
- C. "EWS Status Frequency" on the Presence Engine service
- D. "CUPC 8.5 And Higher - Re-Login Limits" on the Server Recovery Manager service

Answer: D

NEW QUESTION 3

An engineer is configuring DNS for service discovery in a Jabber deployment for On-premises Clients. Which snippet will complete the SRV record name _tcp.example.com?

- A. _cisco_uds
- B. _collab_edge
- C. _xmp
- D. server
- E. _xmpp-client

Answer: A

NEW QUESTION 4

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

- A. SAML binding
- B. SAML assertion
- C. SAML profiles
- D. SAML protocol

Answer: A

NEW QUESTION 5

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

Answer: CD

NEW QUESTION 6

An administrator must configure a federation between company A and company B using the SIP/simple protocol. What are the configuration items that are available?

- A. Port 5061; TLS encryption; Instant Messaging, Presence, and VoIP support
- B. no encryption; Instant Messaging, Presence, and VoIP support
- C. port 5222; TLS encryption; Instant Messaging, Presence, and VoIP support
- D. no encryption; Instant Messaging support

Answer: A

NEW QUESTION 7

An administrator is configuring auto-attendant with basic IVR applications on Cisco Unity Express and needs to ensure that a specific telephone number initiates the application. Which setting should be configured to accomplish this task?

- A. trigger
- B. call control group
- C. script
- D. prompt

Answer: A

NEW QUESTION 8

An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? (Choose two.)
 end-user credentials

- A. IP address/FODN of LDAP server
- B. IP address/FQDN of Cisco UCM servers
- C. system administrator credentials
- D. IP address/FODN of the Cisco Unity Connection servers

Answer: CD

NEW QUESTION 9

An administrator needs to prevent toll fraud on Cisco unity connection. Which action should be taken to accomplish this task?

- A. modify the class of restriction
- B. set up class of restriction in the Cisco IOS Voice Gateway
- C. set up all restriction tables to prevent calls to the operator
- D. assign a CSS that does not have calling rights to the caller extension.

Answer: C

NEW QUESTION 10

Refer to the exhibit.

Direct Routing Rules in Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	NewYork_AA	Active	11112222		
<input type="checkbox"/>	Attempt Sign In	Active			
<input type="checkbox"/>	Chicago_AA	Active	22221111		
<input type="checkbox"/>	Opening Greeting	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
Forwarded Routing Rules in Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	Attempt Forward	Active			
<input type="checkbox"/>	Dallas_AA	Active	2222		
<input type="checkbox"/>	Arizona_AA	Active	11112222		
<input type="checkbox"/>	Opening Greeting	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. NewYork_AA
- B. Attempt Sign In
- C. Arizona_AA
- D. Opening_Greeting

Answer: C

Explanation:

"When Unity Connection receives a call, it first determines if it is a direct or forwarded call based on the call information that is sent by the phone system, and then applies the applicable call routing table. If the call information matches all of the conditions for the first rule, the call is routed as specified in the rule. If any of the conditions specified in the first rule are not met, the call information is then compared to the conditions of the second rule, and so on, until a rule is found that matches all the characteristics of the call." https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcu

NEW QUESTION 11

Which operating system is supported for smart card-based authentication on Jabber and Cisco UCM platforms?

- A. Mac OS
- B. Linux
- C. Chrome OS

D. Windows

Answer: D

NEW QUESTION 12

Refer to the exhibit.

```

ccn subsystem sip
 gateway address "172.16.1.254"
 mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
 ip unnumbered Vlan2
 service-module ip address 172.16.1.253.255.255.255.0
 no shut
!
Interface Vlan2
 description "Voice VLAN"
 ip address 172.16.1.254.255.255.0
 no shut
!
sip-ua
 mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!

```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip mwi sip outcall
- B. ccn subsystem sip mwi envelop-info
- C. sip-uano mwi-servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- D. ccn subsystem sip mwi sub-notify
- E. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- F. sip-uano mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

Answer: BC

NEW QUESTION 13

An engineer is importing users into Cisco Unity Connection using AXL and discovers that some users are not listed in the import view. Which action should be taken to resolve this issue?

- A. Configure the user primary extension to their directory number.
- B. Configure the user digest credentials to match the user password.
- C. Configure the user access control group assignment to Standard CTI Enabled.
- D. Configure the username and password in LDAP.

Answer: A

NEW QUESTION 14

An administrator is troubleshooting an Issue with Cisco Unity Connection. When outside callers interact with the Auto-Attendant, the callers cannot reach the operator when they press '0'. However, the callers can leave messages for users when they get a user's mailbox. Internal callers to the Auto-Attendant are experiencing the same issue. Which two areas should the administrator verify that Cisco Unity Connection is receiving the callers' keypresses? (Choose two.)

- A. Cisco Unity Connection Media (Wave) Traces
- B. Cisco Unity Connection Remote Port Status Monitor
- C. Cisco Unity Connection Packet Capture
- D. Cisco UCM CallManager Traces
- E. Cisco UCM CDR Records

Answer: CD

NEW QUESTION 15

Refer to the exhibit.

The associated directory number is configured with Call Forward All to voicemail in Cisco UCM. When users call the directory number they hear the opening greeting. Which action should be taken to correct this issue?

- A. Modify the rule to a Forward Routing Rule.
- B. Modify the Calling Number to 3005.
- C. Modify the Dialed Number condition from "Equals" to "In".
- D. Modify the Call Forward All to the voicemail pilot.

Answer: A

NEW QUESTION 16

Refer to the exhibit

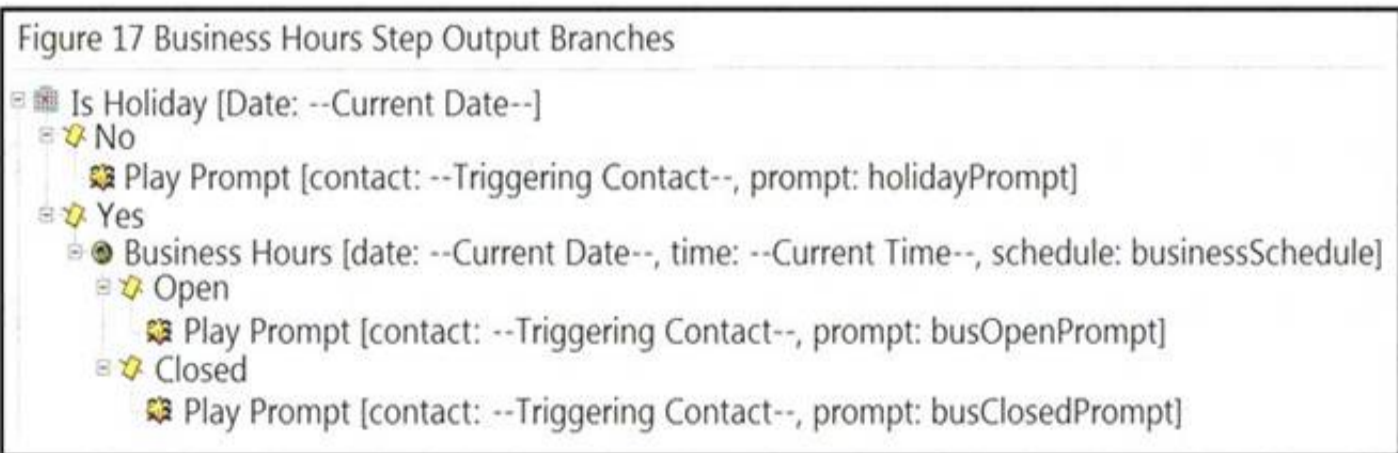
A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows deployed in phone-only mode. The users are reporting that they cannot access voicemail services via the Cisco Jabber for Windows client on the corporate LAN. Which steps resolve this issue?

- A. Add a secondary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages
- B. Apply the voicemail service to a service profile so that the client can retrieve the settings
- C. Update the jabber-config.xml file with the correct voicemail parameters and restart the appropriate services
- D. Add a primary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages

Answer: D

NEW QUESTION 17

Refer to the exhibit.



An administrator is configuring the auto-attendant script for a Cisco Unity Express Integration to Cisco UCME and wants to play the "busOpenprompt" wave file when it is not a holiday. How should the script be configured to accomplish this goal?

- A. Check the Business Hours only if the "Is Holiday" prompt returns a "Yes".
- B. Swap me Open and Closed branches in the script.
- C. Check the Business Hours only if the "Is Holiday" prompt returns a "No".
- D. Swap the "busOpenPrompt" with "busclosedPrompt".

Answer: C

NEW QUESTION 18

A Cisco Unified IM and Presence version 11.5.1 on-premises deployment of instant messaging with a capacity of 50,000 users includes the multiple device

messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

- A. Increase capacity to 90.000 + to match the number of Jabber clients.
- B. Increase capacity to 60.000 users to service all Jabber clients.
- C. Increase capacity to 72.000 users to service all Jabber clients.
- D. Increase capacity to 30.000 users to match the number of Jabber clients.

Answer: A

NEW QUESTION 19

The external database used for the persistent chat feature has been running out of space, and users are having issues with persistent chat rooms and messages. which external database tool must be used in the cisco IM and presence server to fix this issue?

- A. Cleanup Utility
- B. High Availability Utility
- C. Merge Utility
- D. FreeSpace Utility

Answer: A

NEW QUESTION 20

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues How is this issue fixed?

- A. Assign the user to the correct user group.
- B. Add the user to Cisco Unity Express.
- C. Configure a primary E.164 number for the user.
- D. Set "Login without PIN" to "No" for the user.

Answer: B

NEW QUESTION 21

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